



Office of the City Manager

08CONSENT CALENDAR

October 13, 2026

To: Honorable Mayor and Members of the City Council

From: Paul Buddenhagen, City Manager

Submitted by: Kevin Fong, Director, Information Technology

Subject: Contract: Protiviti Government Services Inc ("Protiviti"): Using General Services Administration ("GSA") Vehicle for Professional Services Purchase Orders

RECOMMENDATION

Adopt a Resolution authorizing the City Manager to issue purchase orders with Protiviti for professional services using GSA purchasing vehicle no. GS35F-0280X for an amount not to exceed \$425,000 through June 30, 2027.

FISCAL IMPACTS OF RECOMMENDATION

Funding for this contract will be provided through the FY 2027 IT Cost Allocation Fund (Fund 680).

CURRENT SITUATION AND ITS EFFECTS

The Information Technology Department is responsible for supporting several critical City technology systems, including the City's legacy FUND\$ system. FUND\$ is a highly customized environment that supports essential financial and revenue functions and requires specialized technical knowledge that is not readily available within existing City resources.

The City is actively working to phase out FUND\$ by transitioning its functions to modern technology platforms. This is a phased, multi-year effort due to the complexity of the system, its extensive customization, and the critical business functions that depend upon it. Furthermore, staff attrition through retirements has left the City lacking historical and institutional knowledge across many of the FUND\$ modules. Until these functions are successfully transitioned, FUND\$ must remain stable, secure, and fully operational to ensure continuity of City financial and revenue operations.

During this transition period, specialized expertise is particularly important. Protiviti brings deep institutional knowledge of the City's FUND\$ environment, as their team includes individuals who originally helped design the system. They provide the technical expertise necessary to maintain the existing system, address operational issues and required modifications, and support the orderly transition of functions from the legacy platform. Maintaining this expertise during the transition process reduces operational

risk and helps ensure that critical services are not disrupted as individual FUND\$ functions are migrated or replaced.

Continued professional services will allow the Information Technology Department to maintain appropriate support for FUND\$ while advancing the City's broader technology modernization efforts. Without this specialized support, the City could experience increased operational risk, delays in resolving system issues, and potential impacts to critical financial and revenue functions during the transition.

Effective January 1, 2026, local agencies are required to satisfy notice requirements for certain service contracts that meet the criteria established under Government Code Section 3504.1, as amended by AB 339. The City has satisfied the applicable notice requirements by providing the required notice to SEIU.

These services support the City's strategic priority to "be a customer-focused organization that provides excellent, timely, easily accessible service and information to the community" by helping ensure the reliability, continuity, and security of technology systems that support City operations and service delivery.

BACKGROUND

Protiviti provides professional technology consulting services, including specialized technical expertise and supplemental staffing to support complex IT systems and initiatives. The City of Berkeley has previously contracted with Protiviti, with Council approval, to provide professional services to the Information Technology Department.

Protiviti has provided the City with specialized expertise to support critical technology systems, including the City's legacy FUND\$ system. Due to the age, complexity, and highly customized nature of FUND\$, maintaining the system requires specialized technical knowledge that is not readily available within existing City resources. Protiviti's familiarity with the City's environment provides important continuity and enables the City to address operational issues, required system modifications, and other technical needs while the City transitions off the FUND\$ platform.

Continued access to Protiviti's specialized expertise will help the Information Technology Department maintain the reliability and continuity of critical City systems, address specialized technical needs, and mitigate operational risks associated with supporting legacy technology.

ENVIRONMENTAL SUSTAINABILITY AND CLIMATE IMPACTS

Where possible, Protiviti will perform services remotely, reducing the need for travel to and from City facilities and associated greenhouse gas emissions. The proposed professional services are not anticipated to result in significant environmental or climate impacts.

RATIONALE FOR RECOMMENDATION

Protiviti has demonstrated the ability to provide specialized technical expertise to support the City's complex technology environment. Of particular importance is Protiviti's knowledge and experience supporting the City's legacy FUND\$ system, including its highly customized applications and critical financial and revenue functions. Continuing these services will provide the Information Technology Department with specialized expertise that is not readily available within existing City resources, maintain continuity of support for critical systems, and reduce operational risk while the City continues to manage and modernize its technology environment.

ALTERNATIVE ACTIONS CONSIDERED

The City could rely solely on existing Information Technology staff or seek a new service provider. However, existing staff do not have the specialized technical expertise required to support the City's highly customized legacy FUND\$ environment. Engaging a new provider would require additional time to procure services and develop the necessary knowledge of the City's customized systems, potentially increasing cost, delaying critical work, and creating additional operational risk.

Continuing with Protiviti provides continuity of specialized expertise and reduces the risk of disruption to critical City systems and services.

CONTACT PERSON

Kevin Fong, Director of Information Technology, (510) 981-6545

Attachments:

1: Resolution

RESOLUTION NO. ##,###-N.S.

PROTIVITI GOVERNMENT SERVICES (“PROTIVITI”): USING GENERAL SERVICES ADMINISTRATION (“GSA”) VEHICLE FOR PROFESSIONAL SERVICES PURCHASE ORDERS

WHEREAS, Protiviti is a professional services firm that provides specialized technology consulting and technical services to government agencies and public entities; and

WHEREAS, the City of Berkeley has previously contracted with Protiviti, with Council approval, to provide professional services in support of the Information Technology Department and critical City technology systems; and

WHEREAS, the Information Technology Department is responsible for maintaining technology systems that support essential City operations and service delivery, including the City’s legacy FUND\$ system; and

WHEREAS, FUND\$ is a complex and highly customized legacy system that supports critical City financial and revenue functions and requires specialized technical expertise to maintain system stability, address operational issues, and implement required modifications; and

WHEREAS, the City is actively working to phase out and replace FUND\$ by transitioning its functions to modern technology platforms; and

WHEREAS, staff attrition via retirements has diminished the City’s internal historical and institutional knowledge across many FUND\$ modules; and

WHEREAS, Protiviti retains specialized expertise, including team members who originally helped design the system, to maintain operational stability and support the migration process; and

WHEREAS, continued access to this specialized expertise is necessary to maintain continuity of critical technology operations, mitigate risks associated with the City’s legacy systems, and support other specialized Information Technology needs as required; and

WHEREAS, until this transition is complete, FUND\$ must remain operational, secure, and appropriately supported to ensure continuity of critical City financial and revenue functions; and

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WHEREAS, funds are available in the FY 2027 Information Technology Cost Allocation Fund (Fund 680); and

WHEREAS, the City has satisfied the applicable notice requirements under Government Code Section 3504.1, as amended by AB 339.

NOW, THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager is authorized to issue purchase orders with Protiviti for professional services using GSA purchasing vehicle no. GS35F-0280X for an amount not to exceed \$425,000 through June 30, 2027.

