Office of the City Manager

To: Honorable Mayor and Members of the City Council

From: Dee Williams-Ridley, City Manager

Submitted by: Savita Chaudhary, Director, Information Technology

Subject: Contract No. 7167I Amendment: Superion, LLC for AS400 Software Maintenance and Support

RECOMMENDATION
Adopt a Resolution authorizing the City Manager to amend Contract No. 7167I with Superion, LLC for software maintenance and support of the City's FUND$ system on the AS400 platform, increasing the contract amount by $271,864 for a total not-to-exceed amount of $2,154,050 from July 1, 2006 through June 30, 2021.

FISCAL IMPACTS OF RECOMMENDATION
Funds for additional software maintenance and support will be available in the Department of Information Technology's Fiscal Year (FY) 2020 and 2021 IT Cost Allocation fund as itemized below, and is subject to Council approval of the proposed city-wide budget and Annual Appropriation Ordinances.

$129,177	FY 2020: Software Maintenance Budget Code: 680-35-362-376-0000-000-472-613130- (IT Cost Allocation, Enterprise Applications, Software Maintenance)
$137,687	FY 2021: Software Maintenance Budget Code: 680-35-362-376-0000-000-472-613130- (IT Cost Allocation, Enterprise Applications, Software Maintenance)
$5,000	FY 2020 and 2021: Training Budget Code: Citywide, as needed
$271,864	Total FY 2019 Software Maintenance and Training

CURRENT SITUATION AND ITS EFFECTS
Currently, the City uses Superion's Public Sector software (FUND$) to support operations for all City departments. Software licensing and maintenance is required for all FUND$ modules and includes 24x7 support, documentation, and periodic patches to incorporate enhancements and repairs.

As incremental replacement of the FUND$ system continue with the implementation of Tyler-Munis' ERP system (erma), the City's maintenance contract with Superion will continue to decrease in scope and cost since support will be required for fewer modules each year until all remaining FUND$ modules are replaced and retired. Superion will continue to provide report training for extracting legacy information.

BACKGROUND
FUND$ has supported City operations in all departments for over two decades. Its initial implementation in 1989 focused on automating core financial functions including the Payroll, General Ledger, Accounts Payable, and Purchasing modules. After the initial implementation, the City implemented extensive customizations of the FUND$ software to expand its use throughout all departments.

On June 1, 2010, Council received a FUND$ Status Report outlining usability challenges, an incremental replacement plan, and estimated costs and replacement timelines (www.cityofberkeley.info/uploadedFiles/Clerk/Level_3__City_Council/2010/06Jun/2010-06-01_Item_54_FUND__Status_Report.pdf).

On March 25, 2014, Council received an updated FUND$ Status Report, which discussed FUND$ replacement successes and challenges, as well as a strategy for expediting replacement (www.cityofberkeley.info/Clerk/City_Council/2014/03_Mar/Documents/2014-0325_Item_34_FUND$_Status_Report.aspx).

On January 26, 2016, Council authorized staff to release a Request for Proposal (RFP) to solicit proposals to replace FUND$. Through RFP No. 2016-11012-C, Staff identified a qualified company to provide a comprehensive public sector ERP system that met the City's functional scope. On March 28, 2017, Council authorized the City Manager to execute a contract with Tyler Technologies for the purchase of Tyler-Munis' ERP software and implementation services (https://www.cityofberkeley.info/Clerk/City_Council/2017/03_Mar/Documents/2017-03-28_Item_14_Contract__Tyler_Technologies.aspx).

In September 2018, Superion, LLC merged with TriTech Software, and Zuercher Technolgoies, and Aptean to form CentralSquare Technologies. As a merged company, CentralSquare Technologies will be able to provide better customer service through a larger support organization.

ENVIRONMENTAL SUSTAINABILITY
The incremental replacement of FUND$ modules with more modern, best-of-breed software includes opportunities for providing online services. For example, it will be possible to apply and pay online for an array of licensing, permitting, and zoning certifications, eliminating the need for the public to visit City offices for routine

applications. This helps with the Digital Strategic Plan goals of providing more online services. In addition, this helps reduce vehicle emissions, in keeping with the City's Climate Action Plan.

RATIONALE FOR RECOMMENDATION
SunGard retains exclusive rights to provide maintenance for its software; no other vendor provides authorized maintenance. Staff considered terminating this agreement and providing maintenance without vendor assistance, but given the critical operations supported by FUND$, the risk of limited support would be inappropriate, especially since staff resources are focused on configuring, testing, and implementing FUND$ module replacements, rather than supporting the aged FUND$ system.

ALTERNATIVE ACTIONS CONSIDERED
Staff considered terminating this agreement and providing maintenance without vendor assistance, but given the critical operations supported by FUND$, the associated costs for staffing and training would be more than the maintenance agreement.

CONTACT PERSON
Savita Chaudhary, Director, Information Technology, 510-981-6525

Attachments:
1: Resolution

RESOLUTION NO. ##,###-N.S.

CONTRACT NO. 7167I AMENDMENT: SUPERION, LLC FOR AS400 SOFTWARE
MAINTENANCE AND SUPPORT

WHEREAS, Superion LLC's AS400 software, known to the City as FUND$, has supported the City of Berkeley's critical business operations in all departments for over two decades, including the Payroll, General Ledger, Accounts Payable, and Purchasing modules; and

WHEREAS, Superion, LLC is the only vendor authorized to provide software licenses and support for the AS400 software; and

WHEREAS, in January 2016, Council authorized staff to release a Request for Proposal (RFP) to solicit proposals to replace FUND$. Through RFP No. 2016-11012-C, Staff identified a qualified company to provide a comprehensive public sector ERP system that met the City's functional scope; and

WHEREAS, as incremental replacement of the FUND$ system continue with the implementation of Tyler-Munis' ERP system (erma), the City's maintenance contract with Superion will continue to decrease in scope and cost since support will be required for fewer modules each year until all remaining FUND$ modules are replaced and retired; and

WHEREAS, funding for additional software maintenance and support will be available in the Department of Information Technology's Fiscal Year (FY) 2020 and 2021 IT Cost Allocation fund as itemized below, and is subject to Council approval of the proposed city-wide budget and Annual Appropriation Ordinances.

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager is authorized to execute a contract and subsequent amendments to Contract No. 7167I with Superion, LLC for the software maintenance and support of the City's FUND$ system on the AS400 platform, increasing the contract amount by $271,864 for a total not-to-exceed amount of $2,154,050 from July 1, 2006 through June 30, 2021.