



Office of the City Manager

CONSENT CALENDAR
July 30, 2024

To: Honorable Mayor and Members of the City Council

From: LaTanya Bellow, Interim City Manager

Submitted by: Kevin Fong, Director, Information Technology Department

Subject: Contract 10549C Amendment: Tyler Technologies Enterprise Resource Planning System for ongoing software licensing, maintenance services, implementation and consulting services, and disaster recovery services

RECOMMENDATION

Adopt a Resolution authorizing the City Manager to execute an amendment to Contract No. 10549C with Tyler Technologies for software licensing, maintenance services, implementation, consulting services, and disaster recovery services for the online Enterprise Resource Planning (ERP) system for the amount not to exceed \$1,000,000 and a total contract value not to exceed \$5,705,342.68 from April 1, 2017 to June 30, 2027.

FISCAL IMPACTS OF RECOMMENDATION

Funding for ongoing services related to software licensing, maintenance services, implementation consulting services, and disaster recovery services for the online Enterprise Resource Planning (ERP) system through FY 2027 will be available in IT Cost Allocation Budget Fund number 680, subject to Council’s approval of the proposed citywide FY 2025-2026 Budget and Annual Appropriation Ordinances.

Fiscal Year	Item Description	Amount
FY 2025 and 2026	ARGB Implementation Costs	\$150,000
FY 2025	Upgrade Support Services	\$30,000
FY 2026 and 2027	Maintenance, Licensure, environments and Disaster Recovery	\$820,000
	TOTAL:	\$1,000,000

CURRENT SITUATION AND ITS EFFECTS

The City currently uses Tyler Technologies' Enterprise Resource Planning (ERP) software for core financials, accounts receivables, budget, and payroll, which requires funding to cover licenses, maintenance services, and disaster recovery services on an ongoing annual basis. Additionally, staff are planning to move all of Accounts Receivable and General Billing (ARGB) out of the legacy Fund\$ system and into Tyler ERP. Lastly, to stay compliant with end of year W2 and 1099 reporting, Tyler ERP requires a version update.

The Tyler Technologies ERP system aligns with the City's strategic plan goal to provide state-of-the-art, well-maintained infrastructure, amenities, and facilities.

BACKGROUND

The City entered into contract with Tyler Technologies on May 11, 2017 to implement the City's new Enterprise Resource Planning (ERP) software. The initial agreement included a launch of Financials, Human Resources and Payroll modules. Licenses, maintenance services, disaster recovery services, consulting services for new modules and version updates (aka "Operations and Maintenance" or O&M), were not factored into the initial costs. Ongoing annual funding to cover the O&M for the City's Enterprise Resource Planning (ERP) is critical for the City's operational functions.

ENVIRONMENTAL SUSTAINABILITY AND CLIMATE IMPACTS

The adoption and implementation of a modern ERP system reduces the amount of paper for processing the City's business activities. The new system also reduces the paperwork involved in timesheet processing for the City employees.

RATIONALE FOR RECOMMENDATION

Ongoing annual funding to cover the licenses, maintenance services and disaster recovery services for the City's Enterprise Resource Planning (ERP) is critical for the City's operational functions. Moving ARGB to the ERP will facilitate the deactivation of those modules in Fund\$. Upgrading to the current version of ERP will keep the system compliant for end of year W2 and 1099 reporting.

ALTERNATIVE ACTIONS CONSIDERED

None.

CONTACT PERSON

Kevin Fong, Director, Information Technology, 510-981-6541

Attachments:

1: Resolution

Contract 10549C Amendment:
Tyler Technologies Enterprise Resource Planning System

CONSENT
July 30, 2024

RESOLUTION NO. ##,###-N.S

CONTRACT NO. 10549C AMENDMENT: TYLER TECHNOLOGIES, INC FOR
ENTERPRISE RESOURCE PLANNING SYSTEM

WHEREAS, on May 11, 2017, the City entered into a contract with Tyler Technologies to implement the Munis Enterprise Resource Planning (ERP) System; and

WHEREAS, on July 28, 2020, by Resolution No. 69-518-N.S., the Berkeley City Council approved spending authority for Tyler Technologies, Inc. not-to-exceed \$3,952,663.

WHEREAS, on June 27, 2023, by Resolution No. 70,906-N.S., the Berkeley City Council approved spending authority for Tyler Technologies, Inc. not-to-exceed \$4,705,342.

WHEREAS, Licenses, maintenance services and disaster recovery services (aka "Operations and Maintenance" or O&M) were not factored into the initial costs, and invoices received were paid out of the FUND\$ replacement fund.

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager is hereby authorized to execute an amendment to Contract No. 10549C with Tyler Technologies, Inc. for software licensing, maintenance services, implementation, consulting services, disaster recovery services for the online Enterprise Resource Planning (ERP) system for a total contract value not to exceed \$5,705,342.68 from April 1, 2017 to June 30, 2027.

