



Office of the City Manager

CONSENT CALENDAR  
June 3, 2025

To: Honorable Mayor and Members of the City Council  
From: Paul Buddenhagen, City Manager  
Submitted by: Kevin Fong, Director, Information Technology  
Subject: Contract No. 32400095 Amendment: Superior, LLC for AS400 Software Maintenance and Support

RECOMMENDATION

Adopt a Resolution authorizing the City Manager to execute an amendment to contract No. 32400095 with Superior, LLC (“Superior”) for software maintenance and support of the City of Berkeley (“City”) Public Sector System (“FUND\$”) hosted on an AS400 platform, increasing the amount by \$309,000 for a total not-to-exceed amount \$592,500.00 from July 1, 2023 through June 30, 2027.

FISCAL IMPACTS OF RECOMMENDATION

Funds for additional software maintenance and support will be available in the Department of Information Technology (“IT”) Fiscal Year (FY) 2026 and 2027 IT Cost Allocation fund as itemized below, and is subject to Council approval of the proposed city-wide budget and annual appropriation ordinances.

FY26: Fund 680 IT Cost Allocation	\$147,000.00
FY27: Fund 680 IT Cost Allocation	\$162,000.00
<b>Total FY 2026-2027</b>	<b>\$309,000.00</b>

CURRENT SITUATION AND ITS EFFECTS

Currently, the City uses FUND\$ for critical modules (application specific purposes) such as Land Management Property Tax Assessment, and Accounts Receivable General Billing. Additionally, modules in transition and modules not yet fully depreciated remain in FUND\$. Software licensing and maintenance is required for all FUND\$ modules still in use and includes 24x7 support, documentation, and periodic patches to incorporate enhancements and repairs.

As incremental replacement of the FUND\$ system continues with the implementation of Tyler-Munis Enterprise Resource Planning (“ERMA”) and other enterprise applications, the City’s maintenance contract with Superion will continue to decrease as support will be required for fewer modules each year until all remaining FUND\$ modules are replaced and retired. However, until all the modules are completely off the FUND\$ system, the City must rely on Superion support for many of the key modules and for reporting and auditing purposes.

This contract aligns with the City’s strategic goals to provide, “Well maintained infrastructure, amenities, and facilities”.

#### BACKGROUND

FUND\$ has supported City operations in all departments for over two decades. Its initial implementation in 1989 focused on automating core financial functions including the Payroll, General Ledger, Accounts Payable, and Purchasing modules. After the initial implementation, the City implemented extensive customizations of the FUND\$ software to expand its use throughout all departments. On June 1, 2010, Council received a FUND\$ Status Report outlining usability challenges, an incremental replacement plan, and estimated costs and replacement timelines:

[https://berkeleyca.gov/sites/default/files/documents/2010-06-01\\_Item\\_54\\_FUND\\_Status\\_Report.pdf](https://berkeleyca.gov/sites/default/files/documents/2010-06-01_Item_54_FUND_Status_Report.pdf)

On March 25, 2014, Council received an updated FUND\$ Status Report, which discussed FUND\$ replacement successes and challenges, as well as a strategy for replacement:

<https://berkeleyca.gov/sites/default/files/documents/2014-03-25%20Item%2034%20FUNDS%20Status%20Report.pdf>

On January 26, 2016, Council authorized staff to release a Request for Proposal (RFP) to solicit proposals to replace FUND\$. Through RFP No. 2016-11012-C, staff identified a qualified company to provide a comprehensive public sector Enterprise Resource Planning system (“ERP”) that met the City’s functional scope. On March 28, 2017, Council authorized the City Manager to execute a contract with Tyler Technologies for the purchase of Tyler-Munis’ ERP software and implementation services.

Subsequent to the implementation of the Tyler Technologies solution, modules of FUND\$ have been incrementally deprecated, however, there remain several modules that are slated for deprecation over the next few years. Until completed, Superion will be required to continue software maintenance and support of the City’s remaining FUND\$ modules.

ENVIRONMENTAL SUSTAINABILITY AND CLIMATE IMPACTS

The incremental replacement of FUND\$ modules with more modern, best-of-breed software includes opportunities for providing online services. For example, it will be possible to apply and pay online for an array of licensing, permitting, and zoning certifications, eliminating the need for the public to visit City offices for routing applications. This helps with the City Digital Strategic Plan goals of providing more online services. In addition, this helps reduce vehicle emissions, in keeping with the City's Climate Action Plan.

RATIONALE FOR RECOMMENDATION

Superion retains exclusive rights to provide maintenance for its software; no other vendor provides authorized maintenance. Staff considered terminating this agreement and providing maintenance without vendor assistance, but given the critical operations supported by FUND\$, the risk of limited support would be inappropriate, especially since staff resources are focused on configuring, testing, and implementing FUND\$ module replacements, rather than supporting the aged FUND\$ system.

ALTERNATIVE ACTIONS CONSIDERED

Staff considered terminating this agreement and providing maintenance without vendor assistance, but given the critical operations supported by FUND\$, the associated costs for staffing and training would be more than the maintenance agreement.

CONTACT PERSON

Kevin Fong, Director, Information Technology, 510-981-6525

Attachments:

1: Resolution

RESOLUTION NO. ##,###-N.S.

CONTRACT NO. 32400095 AMENDMENT: SUPERION, LLC FOR AS400  
SOFTWARE MAINTENANCE AND SUPPORT

WHEREAS, Superion LLC's ("Superion") Public Sector System ("FUND\$") hosted on an AS400 platform, has supported the City of Berkeley's critical business operations in all departments for over two decades, including the Payroll, General Ledger, Accounts Payable, and Purchasing modules; and

WHEREAS, Superion is the only vendor authorized to provide software licenses and support for FUND\$; and

WHEREAS, in January 2016, Council authorized staff to release a Request for Proposal ("RFP") to solicit proposals to replace FUND\$ (RFP No. 2016-11012-C) and staff identified a qualified company to provide a comprehensive public sector Enterprise Resource Planning ("ERP") system that met the City's functional scope; and

WHEREAS, incremental replacements of the FUND\$ system continues with the implementation of the Tyler-Munis ERP system ("ERMA") along with other enterprise applications; and

WHEREAS, the City's maintenance contract with Superion will continue to decrease in scope since support will be required for fewer modules each year until all remaining FUND\$ modules are replaced and retired; and

WHEREAS, the City Council authorized Contract No. 32400095 with Superion on December 12, 2023 (71,133-N.S) for software maintenance and support of FUND\$; and

WHEREAS, funding for additional software maintenance and support will be available in the Department of Information Technology 's Fiscal Year 2026 and 2027 IT Cost Allocation fund, and is subject to Council approval of the proposed city-wide budget and annual appropriation ordinances.

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager is authorized to execute an amendment to contract No. 32400095 with Superion for the software maintenance and support of FUND\$, increasing the amount by \$309,000 for a total not-to-exceed amount \$592,500.00 from July 1, 2023 through June 30, 2027.