



Office of the City Manager

CONSENT CALENDAR
November 10, 2025

To: Honorable Mayor and Members of the City Council
From: Paul Buddenhagen, City Manager
Submitted by: David Sprague, Fire Chief
Subject: Contract: Tablet Command for Mobile CAD and Incident Command

RECOMMENDATION

Adopt a Resolution authorizing the City Manager or their designee to enter into a contract and any amendments with Tablet Command for Mobile CAD and Incident Command by piggybacking on a contract with the City of Long Beach. The Berkeley contract will be effective November 5, 2025, and end on September 21, 2027, in an amount not to exceed \$135,000 which includes one-time startup costs. The contract may be extended for three additional one-year periods at a cost not to exceed \$85,000 per year.

FISCAL IMPACTS OF RECOMMENDATION

Total cost of base contract period will not exceed \$135,000 and the total cost inclusive of all extension years is \$390,000. All funds required to pay for this contract are in the Department's baseline operating budget. Funding sources include Measure FF (Emergency Response and Preparedness), UC Settlement or General Funds.

CURRENT SITUATION AND ITS EFFECTS

The Department is seeking a Mobile Computer Assisted Dispatch (Mobile CAD) computer program that will provide a real-time interface and two-way mobile communication capability for responders with the City's CAD system. The system will also provide enhanced GIS mapping, integrate with existing GIS mapping software to provide enhanced mapping to responders, and provide incident commanders with a mobile solution to run and coordinate emergency incidents. Tablet Command is the Mobile CAD product used by fire departments in Alameda and Contra Costa Counties; Berkeley is one of the last jurisdictions to join this common operating software.

BACKGROUND

The City of Long Beach released a competitive Request for Proposal (RFP) Incident Management Application No. TI-24-492 on October 24, 2024. Five proposals were received by the December 18, 2024 deadline. All five proposals were reviewed to ensure they met the mandatory requirements outlined in the RFP and were deemed responsive to the mandatory qualification criteria. A seven-person selection committee comprising representatives from the Technology and Innovation and Fire Departments evaluated the proposals based on their subject matter expertise.

After a thorough review and evaluation of proposals, the selection committee selected three firms: Tablet Command, Locality Media Inc and Always on Scene, LLC. To interview with the City. Final scores for all evaluated proposals are shown in the table below.

| VENDOR NAME SCORE (out of possible 100) | |
|--|-----|
| Tablet Command | 85% |
| Locality Media Inc (First Due) | 70% |
| Always on Scene, LLC. | 61% |
| Eccentex | 44% |
| Bryx, Inc. | 42% |

The shortlist was posted on February 13, 2025, and firms were invited to conduct demonstrations on February 24 - 26, 2025. After the selected firms conducted comprehensive demonstrations, the selection committee conducted a separate evaluation of these presentations based on the criteria stated in section 3.2 of the RFP and unanimously determined that Tablet Command of Walnut Creek, CA best satisfied the requirements in accordance with the criteria. Final scores for all evaluated demonstrations are shown in the table below. A notice of intent to award was issued to Tablet Command on March 25, 2025.

| VENDOR NAME SCORE (out of possible 100) | |
|--|---------------------------------------|
| Tablet Command | 86% |
| Locality Media Inc (First Due) | 61% |
| Always on Scene, LLC. | N/A (didn't attend the demonstration) |

ENVIRONMENTAL SUSTAINABILITY AND CLIMATE IMPACTS

There is no identified impact.

RATIONALE FOR RECOMMENDATION

Tablet Command will provide better communication between the dispatch center and first responders operating in the field. It will also provide a tool that incident commanders can use to better track and account for emergency apparatus and first responders on the scene of an emergency. All of this enhances the Fire Department's ability to provide service, coordinate larger incidents/disasters when mutual aid assistance will be arriving in large numbers, and keep employees safe.

ALTERNATIVE ACTIONS CONSIDERED

None.

CONTACT PERSON

David Sprague, Fire Chief, 510-981-3473

Attachments:

1: Resolution

RESOLUTION NO. ##,###-N.S.

CONTRACT: TABLET COMMAND FOR MOBILE CAD AND INCIDENT COMMAND

WHEREAS, the Fire Department is seeking a Mobile Computer Assisted Dispatch (Mobile CAD) computer program that will provide a real-time interface and two-way mobile communication capability for first responders with the City's CAD system, provide enhanced GIS mapping, integrate with existing GIS mapping software to provide enhanced mapping to responders, and provide incident commanders a mobile solution to run and coordinate emergency incidents, and

WHEREAS, Tablet Command is the Mobile CAD product used by fire departments in Alameda and Contra Costa Counties, and

WHEREAS, the City of Long Beach conducted a competitive Request for Proposal No. TI-24-492 on October 24, 2024. Five proposals were received by the December 18, 2024 deadline, and

WHEREAS, A notice of intent to award was issued to Tablet Command on March 25, 2025.

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager or their designee is authorized to execute a contract and any amendments with Tablet Command for Mobile CAD and Incident Command by piggybacking on a contract with the City of Long Beach (California). The Berkeley contract will be effective November 5, 2025, and end on September 21, 2027, in an amount not to exceed \$135,000 which includes one-time startup costs. The contract may be extended for three additional one-year periods at a cost not to exceed \$85,000 per year.