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Office of the City Manager

<u>CONSENT CALENDAR</u>
December 2, 2025

To: Honorable Mayor and Members of the City Council

From: Paul Buddenhagen, City Manager

Submitted by: Kevin Fong, Director, Information Technology

Subject: Contract: Plante Moran for Professional Services and Licensing of Informatica Integration Platform as a Service (iPaaS)

RECOMMENDATION
Adopt a Resolution authorizing the City Manager to execute a contract with Plante Moran for professional services and software licensing of the Informatica Integration Platform as a Service (iPaaS) in an amount not to exceed $700,000 from December 3, 2025 through Dec 31, 2027.

FISCAL IMPACTS OF RECOMMENDATION
Total project funding of $700,000 has been allocated from Fund 680, IT Cost Allocation. For Fiscal Year 2026, the Department of Information Technology has designated $400,000 for one-time implementation services and $150,000 for software licensing. For Fiscal Year 2027, an additional $150,000 has been allocated for software licensing.

Ongoing software licensing costs will be incorporated into the Department of Information Technology's annual software maintenance budget and will be subject to City Council approval through the Citywide Budget and Annual Appropriation Ordinance process.

CURRENT SITUATION AND ITS EFFECTS
The City of Berkeley currently operates multiple enterprise systems that function independently but increasingly require the ability to exchange information to support cross-departmental business processes. At present, staff must manually transfer data between applications, which is time-consuming, prone to error, and can result in inconsistent or incomplete information across departments.

To address these challenges, the City selected Plante Moran through a competitive RFP process, initiated in April 2025, to implement the Informatica Integration Platform as a Service (iPaaS) solution. This platform will enable secure, automated, and seamless data exchange between key systems such as Tyler Munis, Accela, CivicRec, Passport, NeoGov, and other departmental applications. Informatica will serve as a sustainable, centralized integration hub, ensuring that information flows accurately and efficiently across the organization.

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The adoption of an iPaaS solution will provide several key benefits, including improved operational efficiency through automation, enhanced data accuracy and consistency, faster access to real-time information, and greater flexibility to integrate future systems as the City's needs evolve. This initiative advances the City's Strategic Plan priority to "provide state-of-the-art, well-maintained infrastructure, amenities, and facilities".

BACKGROUND
Over the past several years, the City's departments have increasingly adopted cloud-based systems to enhance service delivery and operational efficiency. However, the City's existing on-premise integration platform solution has become outdated, requiring specialized technical expertise and complex, time-consuming processes to build and maintain system connections. As newer applications are deployed in the cloud, the limitations of the current platform have made it increasingly difficult to support modern integration needs in a timely and cost-effective manner.

To address this need, the Department of Information Technology released a Request for Proposal, RFP # 25-11704-C, in April 2025 to procure a modern Integration Platform as a Service (iPaaS) capable of securely and efficiently connecting multiple cloud and on-premise applications. An evaluation committee reviewed eight proposals, conducting detailed technical evaluations, vendor interviews, product demonstrations, and reference checks.

Following this comprehensive review, Plante Moran was selected as the recommended implementation partner. Staff chose the Informatica iPaaS platform for its scalability, strong security framework, and robust integration. Informatica's cloud-based solution provides the City with a more flexible, reliable, and future-ready integration environment that simplifies data exchange and supports future technological efforts.

ENVIRONMENTAL SUSTAINABILITY AND CLIMATE IMPACTS
As this is a cloud-based implementation, most deployment and management activities will be conducted remotely, minimizing the need for on-site work and reducing associated greenhouse gas emissions. By automating data exchanges and data validation between systems, the platform will lessen reliance on paper-based processes and further support the City's sustainability and climate action goals.

RATIONALE FOR RECOMMENDATION
The Informatica iPaaS solution provides a sustainable, scalable, and secure integration architecture that will enable the City to modernize operations, sunset obsolete processes, and enhance data-driven decision-making. Plante Moran brings extensive experience implementing Informatica for government agencies and will provide comprehensive support throughout implementation and post-deployment maintenance periods.

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ALTERNATIVE ACTIONS CONSIDERED
Staff considered developing integrations in-house or using existing application vendor interfaces like IBM Webmethods. However, these options were deemed inefficient and costly over time due to the requirement of deep technical expertise, maintenance complexity, and lack of scalability.

CONTACT PERSON
Kevin Fong, Director, Information Technology, 510-981-6541

Attachments:
1: Resolution

RESOLUTION NO. ##,###-N.S.

CONTRACT: PLANTE MORAN FOR IMPLEMENTATION AND LICENSING OF INFORMATICA INTEGRATION PLATFORM AS A SERVICE (IPAAS)

WHEREAS, the City of Berkeley currently operates multiple enterprise systems that function independently but increasingly require the capability to exchange information in order to support cross-departmental business processes; and

WHEREAS, the lack of integration among these systems requires staff to manually transfer data between applications, a process that is time-consuming, prone to error, and may result in inconsistent or incomplete information across departments; and

WHEREAS, the City of Berkeley requires a secure and scalable data integration platform to improve system interoperability and operational efficiency; and

WHEREAS, the City released a Request for Proposal, RFP # 25-11704-C, and Plante Moran was selected as the top-ranked vendor to implement and manage the Informatica Integration Platform as a Service (iPaaS); and

WHEREAS, funding for this project is available in the Department of Information Technology's Fiscal Year 2026-2027 Cost Allocation Fund, and ongoing costs will be subject to Council approval of the Citywide Budget and Annual Appropriation Ordinance.

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager or delegate is authorized to execute a contract with Plante Moran for professional services and licensing of the Informatica Integration Platform as a Service (iPaaS) in an amount not to exceed $700,000 for the period December 3, 2025 through December 31, 2027.