

Street Outreach		Targets
How Much?	Service Population: Unduplicated count of individuals served (HUD Element, APR Q5a)	1 FTE: 125 individuals annually
	Service Population: Proportion of individuals served that meet the criteria of chornic homelessness (HUD Element, APR Q5a)	observe
	Service Population: Unduplicated count of households served (HUD Element Annual Performance Report/APR Q8a)	n/a
	Service Population: Proportion of households served that meet the criteria of chronic homelessness (HUD Element, APR Q26a)	observe
How Well?	Data Quality: Data entry within 3 days HUD Element, APR Q6e)	50%
	Data Quality: Completeness. "Income and Sources at start". (HUD Element, APR 6c)	75%
With What Impact?	Are participants accessing mainstream benefits? (HUD Element, APR Q20b)	75%
	Are participants enrolled in health insurance?(HUD Element, APR Q21)	75%
	Are we helping people move indoors? (HUD Element, APR 23a&b)	50%

Emergency Shelters		Target
How Much?	Service Population: Unduplicated count of individuals served (HUD Element, APR Q5a)	2x the number of slots/year
	Service Population: Proportion of Individuals served who are chronically homeless(HUD Element, APR Q5a)	observe
	Service Population: Unduplicated count of households served(HUD Element, Annual Performance Report/APR Q8a)	2x the number of slots/year
	Service Population: Proportion of households served who are chronically homeless (HUD Element, APR Q26a)	observe
How Well?	Data Quality: Data entry within 3 days HUD Element, APR Q6e)	100%
	Data Quality: Completeness. Proportion of adult participants with income info. recorded in HUD Element at entry and annual/exit assessments (HUD Element, APR Q18)	75%
	Service Quality: Average length of participation (HUD Element, APR Q22b) Leavers	183 days
With What Impact?	Are participants retaining or increasing their income? Adult participants who retained or increased cash income from entry to annual/exit assessment. (HUD Element, APR Q 19a3)	75%
	Are participants accessing mainstream benefits? (HUD Element, APR Q20b)	80%
	Are participants accessing health insurance?(HUD Element, APR Q21)	90%
	Are we successfully moving people into permanent housing? (HUD Element, APR Q23a&b)	30%
	Returns to Homelessness: What proportion of people exit to homelessness? (HUD Element, APR Q23a&b)	<25%

	Transitional Housing	Target
How Much?	Service Population: Unduplicated count of individuals served (HUD Element, APR Q5a)	1.5x the number of slots
	Service Population: Proportion of Individuals served who are chronically homeless(HUD Element, APR Q5a)	observe
	Service Population: Unduplicated count of households served(HUD Element, Annual Performance Report/APR Q8a)	1.5 x the number of slots
	Service Population: Proportion of households served who are chronically homeless (HUD Element, APR Q26a)	observe
How Well?	Data Quality: Data entry within 3 days HUD Element, APR Q6e)	1
	Data Quality: Completeness. Proportion of adult participants with income info. recorded in HUD Element at entry and annual/exit assessments (HUD Element, APR Q18)	0.8
	Service Quality: Average length of participation (HUD Element, APR Q22b) Leavers	270 days
With What Impact?	Are participants retaining or increasing their income? Adult participants who retained or increased cash income from entry to annual/exit assessment. (HUD Element, APR Q 19a3)	0.8
	Are participants accessing mainstream benefits? (HUD Element, APR Q20b)	0.832592593
	Are participants enrolled in health insurance?(HUD Element, APR Q21)	0.9
	Are we successfully moving people into permanent housing? (HUD Element, APR Q23a&b)	0.8
	Returns to Homelessness: What proportion of the people who exit, do so to homelessness? (HUD Element, APR Q23a&b)	1 exit to homelessness for projects with 0-9 leavers, <10% thereafter

Rapid Re-Housing		Target
How Much?	Service Population: Unduplicated count of individuals served (HUD Element, APR Q5a)	observe
	Service Population: Proportion of chronically homeless individuals served (HUD Element, APR Q5a)	observe
	Service Population: Unduplicated count of households served(HUD Element, Annual Performance Report/APR Q8a)	observe
	Service Population: Proportion of chronically homeless households served (HUD Element, APR Q26a)	observe
How Well?	Data Quality: Data entry within 3 days (HUD Element, APR Q6e)	100%
	Data Quality: Completion. Adult participants with income info. recorded in HUD Element at entry and annual or exit assessments (HUD Element, APR Q18)	90%
	Average length of time from enrollment to move in (HUD Element, Apr Q22c)	60% within 2 months
With What Impact?	Are participants growing their income? (HUD Element, APR Q19a3)	50%
	Are participants accessing mainstream benefits? (HUD Element, APR Q20b)	85%
	Are participants enrolled in health insurance?(HUD Element, APR Q21)	85%
	Are we successfully moving people into permanent housing? (HUD Element, APR Q23a&b)	80%
	Exits to Homelessness: What proportion of people exit to homeless destinations? (HUD Element APR Q23a&b)	<5%

Permanent Supportive Housing (PSH)		Target
How Much?	Service Population: Unduplicated count of individuals served (HUD Element, APR Q5a)	Observe
	Service Population: Proportion of chronically homeless individuals served during (HUD Element, APR Q5a)	Observe
	Service Population: Unduplicated count of households served (HUD Element, Annual Performance Report/APR Q8a)	Observe
	Service Population: Proportion of chronically homeless households served (HUD Element, APR Q26a)	Observe
How Well?	Data Quality: Data entry within 3 days HUD Element, APR Q6e)	100%
	Data Quality: Adult participants with income info. recorded in HUD Element at entry and annual or exit assessments (APR Q18)	90%
With What Impact?	Are participants maintaining or increasing their income? (APR Q19a3)	75%
	Are participants accessing mainstream benefits? (HUD Element, APR Q20b)	78% (Inverse of the % of people with SSI at annual/assessment)
	Are participants enrolled in health insurance?(HUD Element, APR Q21)	90%
	Are we keeping people housed for one year or longer? (APR Q22a1)	>95%
	Exits to Homelessness: What proportion of exits are to homeless destinations? (APR 23a&b)	<10%