

Online Payment Portal is Live!

We are very excited to announce that our Online Payment Portal is live and ready to take payments!

Your July bill information is available on the portal and you have options to pay one bill at a time, or setup automatic payments.

The City of Berkeley had waived penalties for the month of April due to the abrupt end of phone payments, but these penalties were back on for May.

How do I enroll and what information do I need?

You will need a valid email address and a copy of a recent billing statement which provides your full, two part account number.

Page 1 of 2

ACCT NO.	CUST TYPE	BILL DATE	DUE DATE
123456789	MA		
CURRENT		TOTAL DUE	
		\$	
AMOUNT BEING PAID		CHECK NO.	

FINANCE DEPARTMENT
REVENUE COLLECTION
1947 CENTER STREET, 1ST FLOOR
BERKELEY, CA 94704-1155

RETURN SERVICE REQUESTED

MAKE CHECK PAYABLE TO: CITY OF BERKELEY
Please write your account number on your check.

CITY OF BERKELEY
PO BOX 1910
BERKELEY CA 94701-1910

CHECK HERE FOR ADDRESS CHANGE

To pay now

- <https://www.e-billexpress.com/ebpp/BCAMarina/> (or scan →)
- Click "Pay Now"
- Enter your two part customer number located on your bill (xxxxx/xxxxx) and billing zip code
- Provide a payment method and make a one time payment

To enroll (create a login, save your payment method and setup automatic payments):

- Visit <https://www.e-billexpress.com/ebpp/BCAMarina/>
- Click "Enroll"
- Enter your two part customer number located on your bill (xxxxx/xxxxx) and billing zip code
- Enter basic contact information
- Choose your security settings
- Enter basic financial information that you will use to pay your bill.

How much does it cost to enroll?

Nothing. It is completely free to enroll. Credit card payments will incur a convenience fee of 2.85%. There is no fee for having funds drawn directly from your checking or savings account.

What methods of payments can I use to pay my bill?

You can pay your bill using a Visa/Mastercard credit or debit card, or you can have funds drawn directly from your checking or savings account.

You can still pay in person at the Marina Office, Mon-Sat 8am to 4pm, or 1947 Center St. Mon-Thurs, 8:30 to 4pm. Payments in person or over the phone (when it becomes available again) do not include any convenience fees. You can also still send check payments to:

PO Box 1910, Berkeley CA 94701

Can I save or print my bills?

Yes. When viewing your bill online, you can download or print a copy of your bill.

Will I get a reminder when my bill is due?

Yes. Once enrolled, you will receive an email when your bill is available for viewing and ready for payment. This email will come from E-BillExpress@E-billexpress.com; make sure you adjust any necessary labels/filters for your inbox if this goes to junk mail or spam.

Will I get confirmation when my payment is received?

Yes. You will receive an email **confirmation** when your payment has been received from E-BillExpress@E-billexpress.com; make sure you adjust any necessary labels/filters for your inbox if this goes to junk mail or spam.

I'm currently signed up for ACH with the City of Berkeley

Your automatic ACH payment for **May** will go through as normal. Please email or call us to confirm ending the current ACH payment process, and you will have to enroll in the new payment portal to setup automatic payments that you can manage yourself. With E-Bill Express you will be able to manage your automatic ACH process yourself. We plan on ending the current Finance managed ACH payment process after June.

Do I need any special hardware or software to sign up?

No. You only need web access and a browser.

Who can I contact with questions regarding my account or payments?

You can reach the Marina Office at 510-981-6740, Monday-Saturday, 8am-4pm

Is this service secure?

Yes. The service is designed to maintain the privacy and security of your financial information. We use industry recognized security safeguards including SSL encryption, firewall technology and intrusion detection systems.

Will my information be shared with anyone?

No. All information is stored in a secured environment to prevent unauthorized access to your personal and financial data. We will not distribute your personal information for marketing and solicitation purposes.

Attention Slipholders: Check your statement for your new monthly slip fee

As sent out in an email to you on March 31 2023, we want to make sure you are aware of fee updates at the Berkeley Marina. These fees were approved by City Council on May 23 2023 and begin now, July 2023.

Please reach out to the Marina Office if you have any questions. (510) 981-6740 or marina@berkeleyca.gov or stop by the Marina Office Mon-Sat 8am – 4pm

Fee	Current		Proposed				Notes:	
1. Berth Fees	Berth Fee per size of boat (in feet)	Berths \$/ft	Berth Fee per size of boat (in feet)	Berths 3% \$/ft FY24	Berths 3% \$/ft FY25	Berths 3% \$/ft FY26	Last increased 2015	
	20' – 21'	\$8.20	20' – 21'	\$8.45	\$8.70	\$8.96		
	22' – 24'	\$8.67	22' – 24'	\$8.93	\$9.20	\$9.48		
	25' – 29'	\$9.76	25' – 29'	\$10.05	\$10.35	\$10.66		
	30' – 39'	\$10.34	30' – 39'	\$10.65	\$10.97	\$11.30		
	40' – 49'	\$10.95	40' – 49'	\$11.28	\$11.62	\$11.97		
	50' – 59'	\$11.61	50' – 59'	\$11.96	\$12.32	\$12.69		
	60' – 69'	\$12.33	60' – 69'	\$12.70	\$13.08	\$13.47		
	70' – 79'	\$13.04	70' – 79'	\$13.43	\$13.83	\$14.24		
	80' – 89'	\$13.81	80' – 89'	\$14.22	\$14.65	\$15.09		
	90' +		90' +	\$17.00	\$17.51	\$18.04		
	2. Skiff <20' length	\$125/month		\$140/month				Last increased 2018
3. Surcharges	Surcharges	Base Rate Per Foot	Surcharges	Base Rate Per Foot			Last adjusted in 2019	
	Upwind Berth*	10% added to the base rate	Upwind Berth*	10% added to the base rate				
	Single Berth (Double Finger Berth)	10% added to the base rate	Single Berth (Double Finger Berth)	10% added to the base rate				
	Upwind & Single Berth	20% added to the base rate	Upwind & Single Berth	20% added to the base rate				
	Catamaran/ Trimaran Fees	20% added to the base rate	Catamaran/ Trimaran/ or End Tie Fees	20% added to the base rate				
4. Referral Discount for New Slip Holders	-\$50 on first month of berth fees		-\$250 on first month of berth fees				Introduced in 2018	
5. New Customer Discount			No slip fees December & January plus \$75 gift card				New Fee	
6. Dry Storage	Dry Storage (27' length or less): \$125/month Dry Storage (28' length or more): \$150/month		Dry Storage (22' length or less): \$200/month Dry Storage (23'-27' length): \$220/month Dry Storage (28'-40' length): \$240/month Dry Storage (40' or greater length): \$280/month				Last increased in 2018	
7. Liveaboard Fee	\$200/month		\$220/month				Last increased in 2017	
8. Visitor Berth Fees (11-30 nights)	20% of base berth rent		Visitor Berth Fees (11-30 nights) up to 29': \$0.50/ft/night Visitor Berth Fees (11-30 nights) 30'-49': \$0.60/ft/night Visitor Berth Fees (11-30 nights) 50' and greater: \$0.70/ft/night				Last increased in 2018	
9. Launch Ramp Fees	\$16/daily \$95/monthly \$310/seasonal		\$17/daily \$105/monthly \$350/seasonal				Last increased in 2019	
10. Abandoned Vessel Fee			\$1,000				New Fee	

This information has been previously sent out to our slipholders
via email.

The Berkeley Marina is sending important communications
from new mailing address extensions:

@berkeleyca.gov and @news.berkeleyca.gov

Please update your email preferences to be sure you receive
important City of Berkeley messages. If you haven't already,
reach out to the Marina Office to make sure we have your
current email address on file.