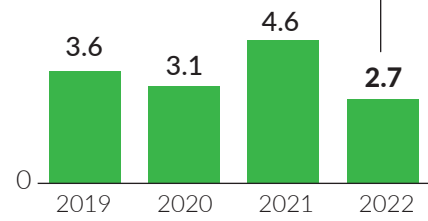
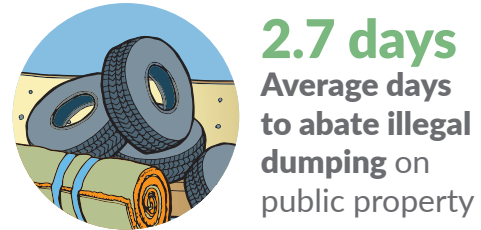
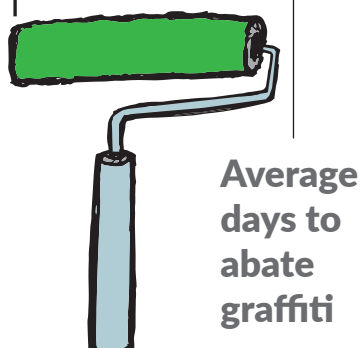
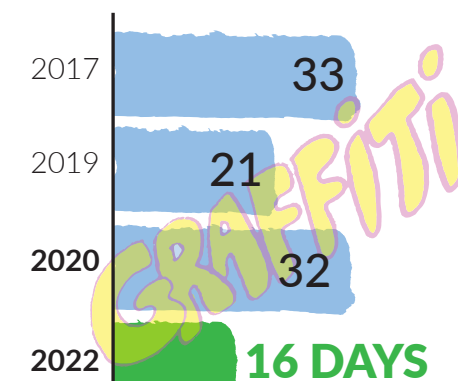
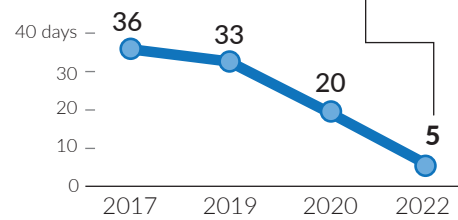


PERFORMANCE AND WORK MEASURES, APRIL 2023

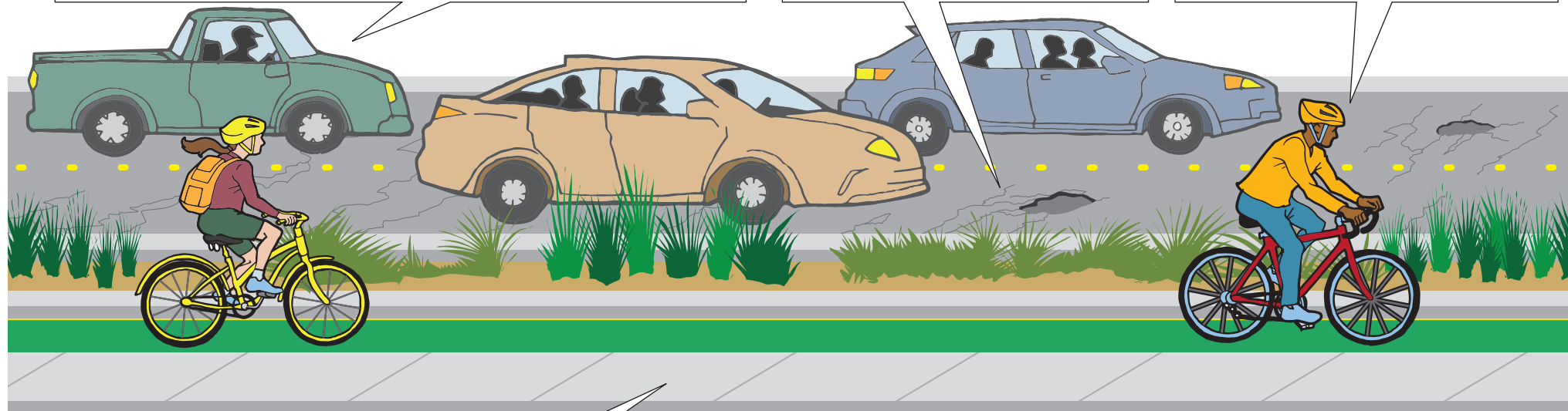
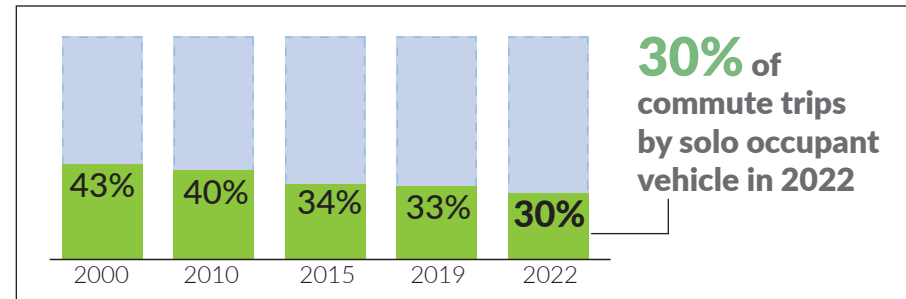
CUSTOMER SERVICE



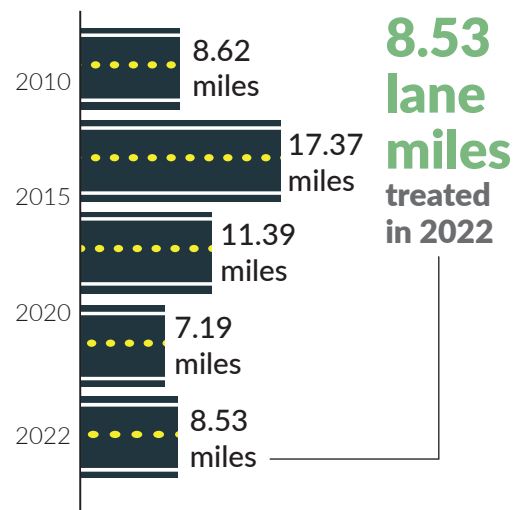
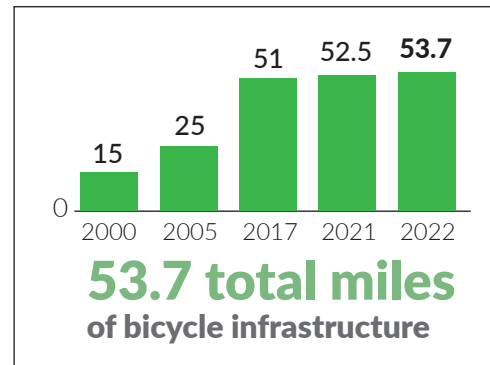
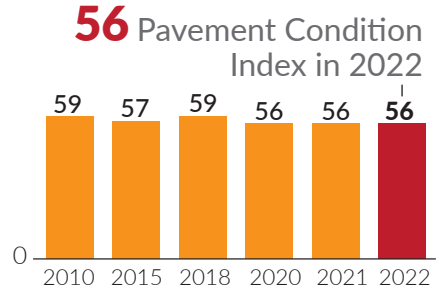
5 days
Average days to fill pothole



INFRASTRUCTURE PERFORMANCE

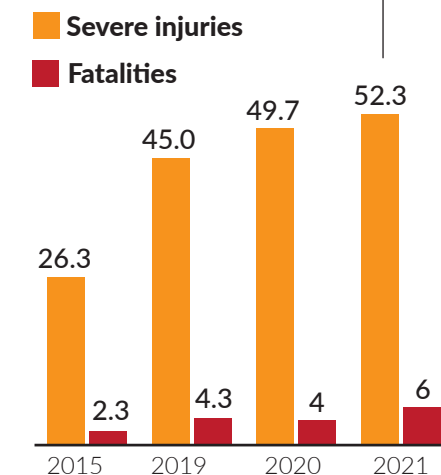


At risk pavement



80% drop in sidewalk backlog

Three year average of severe injuries / fatalities on City streets in 2021



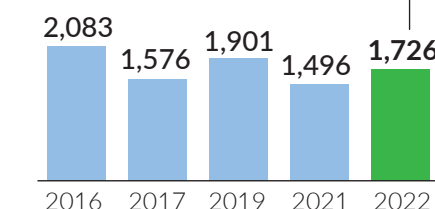
Environmental Compliance with Storm and Sewer Requirements

95% Storm and **100%** Sewer

(2021: Storm 95%/ Sewer 100%, 2020: Storm 95%/ Sewer 100%, 2019:100%, 2015: 100%, 2010: 100% 2000: 95%/100%)



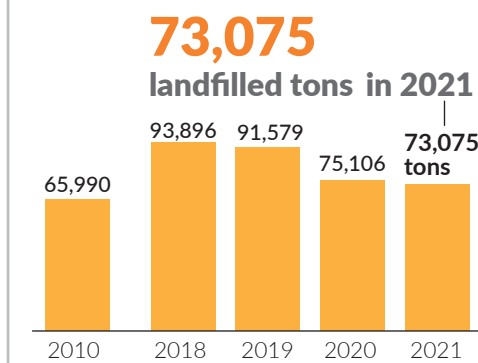
1,726 tons of trash prevented from reaching the Bay in 2022



29 acres treated by Green Infrastructure in 2022



Less trash to landfills

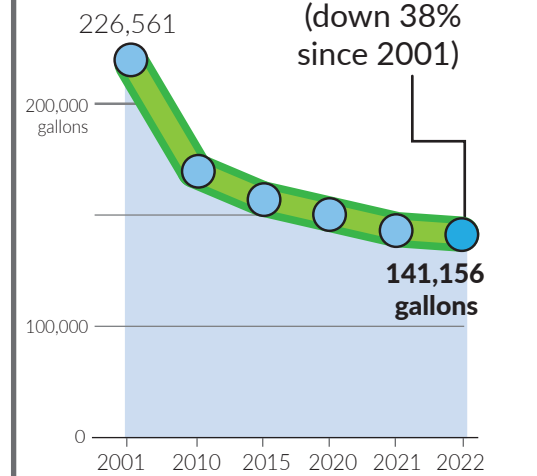


INTERNAL SERVICES

75 City Owned Electric Chargers as of March 2022. (2021: 51, 2015:0)



141,156 Gallons of gas used by City Fleet (down 38% since 2001)



Accredited by the American Public Works Association? Yes, in 2000 and re-accredited 2004, 2009, 2014, and 2018.

98.61% of staff time at work without injury in 2022 (2021: 99.3%, 2020: 99.89%, 2019: 98.5%, 2018: 99.54%)

