



Health, Housing & Community Services
Mental Health Commission

To: Mental Health Commissioners
From: Jamie Works-Wright, Commission Secretary
Date: June 18, 2024

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Health, Housing & Community
Service Department
Mental Health Commission

Berkeley/ Albany Mental Health Commission

AGENDA

Regular Meeting
Thursday, June 27, 2024

All Agenda Items are for Discussion and Possible Action

Public Comment Policy: *Members of the public may speak on any items on the Agenda and items not on the Agenda during the initial Public Comment period. Members of the public may also comment on any item listed on the agenda as the item is taken up. Members of the public may not speak more than once on any given item. The Chair may limit public comment to 3 minutes or less.*

Time: 7:00 p.m. - 9:00 p.m.

Location: North Berkeley Senior Center
1901 Hearst Ave. Berkeley, Poppy Room

- 1. Roll Call (1 min)**
- 2. Preliminary Matters**
 - a. Action Item: Approval of the June 27, 2024 meeting agenda
 - b. Public Comment (non-agenda items)
 - c. Action Item: to Approve the May 23, 2024 minutes
 - d. Action Item: Approval of the April 25, 2024 minutes
- 3. Response by Police Department to Mental Health Crisis calls Presentation - Police Captain Schofield**
- 4. SCU update – provided by Katie Hawn**
- 5. Review, edit and vote for approval of the letters written to the City Auditor.**
- 6. Discussion and review of Berkeley Side article about "Berkeley returns \$400,000 in housing funds meant for homeless hotel". Write and vote on an opinion to be sent to the city manager, city council and/or Berk MH division – Glenn Turner**
- 7. Mental Health Manager's Report and Caseload Statistics – provided by Jeff Buell**
 - a. MHC Manager Report June
 - b. Caseload Statistic June 2024
- 8. Subcommittee Reports**
 - a. Youth Subcommittee

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Office: 2640 Martin Luther King Jr. Way • Berkeley, CA 94704 • (510) 981-7721
(510) 486-8014 FAX • bamhc@cityofberkeley.info



- b. Membership Subcommittee
 - i. Review, edit and vote for draft MHC recruitment email template
- c. Evaluation Subcommittee
- d. Berkeley's participant in reorganization and, potentially, to make recommendations concerning Berkeley's implementation of the reorganization

11. Adjournment

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Contact person: Jamie Works-Wright, Mental Health Commission Secretary (510) 981-7721 or Jworks-wright@berkeleyca.gov



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SB 343 Disclaimer

Any writings or documents provided to a majority of the Commission regarding any item on this agenda will be made available for public inspection in the SB 343 Communications Binder located at the Adult Clinic at 2640 MLK Jr. Way, Berkeley, CA 9470



Department of Health,
Housing & Community Services
Mental Health Commission

**Berkeley/Albany Mental Health Commission
Draft Minutes – Regular Meeting**

7:00 pm
North Berkeley SC 1901 Hearst

Regular Meeting
May 23, 2024

Members of the Public Present: Ann Hawkins, Paul Kealoha Blake, Ajay Krishnan, Shirley Posey, Margaret Fine

Staff Present: Jamie Works-Wright

1) Call to Order at 7:05 pm

Commissioners Present: Edward Opton, Andrea Prichett, Glenn Turner (Vice Chair)
Absent: Monica Jones (Chair)

2) Preliminary Matters

a) Approval of the May 23, 2024 agenda

M/S/C (Turner, Prichett) Motion to move items #6 and #7 to before item #3 SCU
PASSED

Ayes: Opton, Prichett, Turner **Noes:** None; **Abstentions:** None; **Absent:** Jones

1. Approval of the May 23, 2024 agenda

M/S/C (Prichett, Opton) Motion to approve the new agenda with the changes suggested by Edward Opton.

PASSED

Ayes: Opton, Prichett, Turner **Noes:** None; **Abstentions:** None; **Absent:** Jones

b) Public Comment- 2 public comments

c) Approval of the April 25, 2024 Minutes

M/S/C (Prichett, Turner) Moved to bring back the April meeting minutes with the amendments to the June meeting. The Secretary (Jamie) will double check item #6 on the minutes.

PASSED

Ayes: Opton, Prichett, Turner **Noes:** None; **Abstentions:** None; **Absent:** Jones

3) Discussion and possible motion of the forthcoming reorganization - Edward Opton

M/S/C (Opton, Turner) Motion to establish a subcommittee to study Berkeley's

participation in the reorganization and potentially, to make recommendations concerning Berkeley’s implementation of the reorganization. Amendments to the motion 1: Due to Prop 1 and Non-Commissioners are invited as non-voting members.

PASSED

Ayes: Opton, Prichett, Turner **Noes:** None; **Abstentions:** None; **Absent:** Jones

4) **Motion to establish a subcommittee to study Berkeley’s participation in the reorganization and, potentially, to make recommendations concerning Berkeley’s implementation of the reorganization. – Edward Opton**

5) SCU updates – Katie Hawn

a) Report was provided by Katie Hawn – No Motion Made

6) **Review and vote for approval of the letters written to the City Auditor and HHCS Director.**

M/S/C (Prichett, Turner) Motion to accept the revised letter written to HHCS Director and send it forward.

PASSED

Ayes: Opton, Prichett, Turner **Noes:** None; **Abstentions:** None; **Absent:** Jones

*8:57PM

***M/S/C (Turner, Opton)** Motion to extend the meeting to 9:10.

PASSED

Ayes: Opton, Prichett, Turner **Noes:** None; **Abstentions:** None; **Absent:** Jones

7) **Community Needs Assessment Follow-Up – Andrea Prichett**

No motion Made

8) **Mental Health Manager’s Report and Caseload Statistics – provided by Jeff Buell**

a) MHC Manager Report May - No Motion Made

b) Caseload Statistic May 2024 – No Motion Made

9) **Subcommittee Reports (20 min)**

a) **Youth Subcommittee** – No Motion Made

b) **Membership Subcommittee** - No Motion Made

c) **Evaluation Subcommittee** – No Motion Made

No motion made

10) **Adjournment – 9:10 PM**

Minutes submitted by: _____
Jamie Works-Wright, Commission Secretary



Department of Health,
Housing & Community Services
Mental Health Commission

**Berkeley/Albany Mental Health Commission
Draft Minutes – Regular Meeting**

7:00 pm
North Berkeley SC 1901 Hearst

Regular Meeting
April 25, 2024

Members of the Public Present: Ann Hawkins, Paul Kealoha Blake, Ajay Krishnan, Willie Phillips, Shirley Posey, Shale Well, Margaret Fine (zoom)

Staff Present: Katie Hawn, Jeff Buell, Jamie Works-Wright

1) Call to Order at 7:07 pm

Commissioners Present: Monica Jones, Edward Opton, Andrea Prichett, Glenn Turner
Absent: Mary Lee Kimber-Smith,

2) Preliminary Matters

a. Approval of the April 25, 2024 agenda

M/S/C (Prichett, Jones) So Moved to approve the agenda
PASSED

Ayes: Jones, Opton, Prichett, Turner **Noes:** None; **Abstentions:** None; **Absent:** Kimber-Smith

b. Public Comment- 2 public comments

c. Approval of the March 28, 2024 Minutes

M/S/C (Prichett, Turner) Moved to approve the minutes.
PASSED

Ayes: Jones, Opton, Prichett, Turner **Noes:** None; **Abstentions:** None; **Absent:** Kimber-Smith

3) SCU updates – Katie Hawn

a. Report was read by Katie Hawn – No Motion Made

4) Establishing a process for evaluating complaints by the public and create a subcommittee to work with Bonita House and make recommendations to the Mayor regarding changes that need to be made in police policy to make the SCU successful.

M/S/C (Prichett, Jones) Motion that the chair will write a letter to the city manager’s office as well as HHCS director and cc the city council, requesting that a process be created to limit liability for civil suite and the chair will bring back to the Mental Health Commission May meeting.

PASSED

Ayes: Jones, Opton, Prichett, Turner **Noes:** None; **Abstentions:** None; **Absent:** Kimber-Smith

5) Discussion of the Mental Health Commission’s role with respect to the SCU

No motion Made

6) Discussion and vote for May’s MHC SCU panel

No motion Made

7) Mental Health Manager’s Report and Caseload Statistics – provided by Jeff Buell

- a. MHC Manager Report April
- b. Caseload Statistic April 2024

No Motion Made

8) Discuss and Ask the Chair to write a letter requesting Jenny Wong and her office to audit the MHD

M/S/C (Prichett, Turner) Motion that we request that the city auditor Jenny Wong conduct an audit of the Mental Health Division to remind the Chair based on the not being able to access the budget and specific information about programs.

PASSED

Ayes: Jones, Opton, Prichett, Turner **Noes:** None; **Abstentions:** None; **Absent:** Kimber-Smith

*** M/S/C (Prichett, Jones) *Motion to extend the meeting by 5 minutes**

PASSED

Ayes: Jones, Opton, Prichett, Turner **Noes:** None; **Abstentions:** None; **Absent:** Kimber-Smith

9) Discussion and vote re: May is Mental Health Month reading of the Proclamation and tabling opportunities

No motion made

10) Update on posting the application to be on the City of Berkeley’s, MHC website

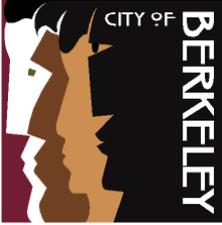
11) Adjournment

- a. **Youth Subcommittee** – No Motion Made
- b. **Membership Subcommittee** - No Motion Made
- c. **Evaluation Subcommittee** – No Motion Made

12) Adjournment – 9:05 PM

Minutes submitted by: _____
Jamie Works-Wright, Commission Secretary

DRAFT



Health Housing and
Community Services Department
Office of the Director

MEMORANDUM

To: Mental Health Commission
From: Katherine "Katie" Hawn, Special Projects Coordinator
Date: 6/18/2024
Subject: Specialized Care Unit Update Report

Specialized Care Unit Update Report (May 14 to June 17, 2024)

Please find the attached report on Specialized Care Unit (SCU) services from May 14 to June 17, 2024. This report contains multiple updates including:

- Responses to questions from the Mental Health Commission
- SCU program update including services provided
- Written response to Ms. Monica Jones regarding SCU complaint process (Attachment 1)

Information Requested by Mental Health Commission

Responses to these questions include input from Bonita House SCU staff.

- 1) Protocol for calls that result in 5150 or criminal detention;

If it is deemed necessary, the Specialized Care Unit will conduct a crisis assessment, which can include a 5150/5585 assessment if a client is experiencing a crisis. If the SCU writes a 5150 hold, and the client is cooperative, the team is able to provide transport to a hospital, and sometimes calls Falck for 5150 transports.

If a client is an immediate danger to themselves or others, and is threatening immediate harm, the SCU may need to call 911 to enforce the psychiatric hold, and require Falck to assist with transport.

The SCU does not criminally detain clients. There are rare situations where the SCU may call 911 when there is an immediate safety concern that cannot be de-escalated by the SCU team.

- 2) Complaint process by residents against staff, police, or other residences.
 - a. See Attachment 1.

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SCU General Program Updates

The Specialized Care Unit currently operates 24 hours per day on Sundays through Wednesdays. The SCU operates from 6am to 4pm on Thursdays through Saturdays. The SCU can be reached by calling (510) 948-0075. Additional program updates are below:

- A) SCU continues to recruit, hire, and train staff to fully ramp up to the 24 hour, 7 days per week model. Bonita House expects to have the SCU program operating at full capacity this summer.
- B) Bonita House continues to refine their data collection procedures to assist the City with grant reporting, as well as answer questions about the services the team provides.
 - a. As of June 13, the SCU has received over 900 calls for service. Most calls the SCU receives are from community members (i.e. bystanders), followed by friends and family calling on behalf of a client.
 - b. About half of the calls received by the SCU are categorized as “urgent” and “immediate response required”. The other half of calls include calls that do not require a response (i.e. can be resolved over the phone), are a delayed response, or are a proactive response from an on-viewing unit on scene.
 - c. The SCU has written less than twenty-five 5150/5585 psychiatric holds. Additional services provided include transportation, de-escalation and conflict resolution, as well as crisis and safety planning.
 - d. The SCU has provided services to both stably housed and unhoused clients. The team continues to refine its processes for collecting demographic data, which can be difficult in crisis settings. As this data becomes available, it will be shared in future reports.

SCU Evaluation Plan

The City of Berkeley is working closely with Resource Development Associates (RDA) to finalize a plan for the SCU program evaluation. This program evaluation aims to assess the implementation, preliminary impacts, and lessons learned from the first year of the Specialized Care Unit (SCU) pilot program.

The evaluation will explore overall strengths and areas for improvement based on program implementation and client outcomes to understand the opportunities and needs related to pilot expansion and sustainability. The evaluation offers transparency and accountability to city stakeholders, while providing an opportunity for the City of Berkeley to understand how its investments promote access to specialized, behavioral health crisis services for city constituents.

RDA evaluators will collect and analyze primary and secondary data to support the City of Berkeley to evaluate the first year of the pilot program. The three primary objectives guiding the evaluation include:

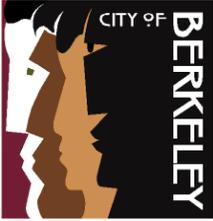
1. Quality Improvement: Identify opportunities for the SCU to improve services and adapt implementation.
2. Assessing Results: Assess the degree to which the SCU is achieving goals and making a positive impact in the community.
3. Sustainability Planning: Provide recommendations to inform the City's strategic planning for future crisis services, including SCU expansion and sustainability.

The evaluation is structured around a series of questions designed to meet these three core evaluation objectives. Data collection, analysis, and reporting for the evaluation are all planned to respond to these questions. The RDA team will work with the City of Berkeley, Bonita House, and other key stakeholders to gather data to inform the evaluation. Data collection will begin in fall 2024 and RDA plans to use data from November 2023 through October 2024. The team will also look at data from September and October 2023, but recognizes that the SCU was ramping up services during this time. RDA plans to utilize the following data sources:

- Grant Reports Review for Crisis Care Mobile Units grant reporting
- Raw Program Data (Bonita House data systems)
- Key Informant Interview
- Focus Groups

RDA will be collecting data through October 2024 and intends to have the initial results of the evaluation in the beginning of 2025. The goal is to present the SCU evaluation before the end of the SCU pilot period to inform future SCU operations.

Questions about the SCU evaluation or about the SCU program can be directed to HHCS@berkeleyca.gov.



Attachment 1

Office of the Director
Health, Housing, and
Community Services

June 11, 2024

Dear Ms. Jones,

This letter is in response to a request from the Mental Health Commission sent on May 6, 2024 regarding the complaint process for Berkeley's Specialized Care Unit (SCU).

Community members who would like to file a complaint about services received from the SCU can use the grievance process facilitated by Berkeley Mental Health (BMH). The process starts with completing the Berkeley Mental Health Suggestion/Complaint/Grievance Form, which is located on the City of Berkeley's website at this link: <https://berkeleyca.gov/safety-health/mental-health/accessing-mental-health-services>. The form is also included as Attachment 1. Forms can be submitted via email, mailed, or dropped off with the Compliance Unit. Forms are also available at all Berkeley Mental Health Clinics. If individuals are not able to fill out this form but are able to articulate the content of their concerns, BMH can take these communications as grievances and will submit them for processing.

Once the Mental Health Division receives a complaint, the Compliance Unit will send an acknowledgement of receipt, and start their investigation. Once the investigation is complete, BMH will report the outcome in writing to the person who filed the grievance within 60 days of receipt of the original grievance. If the client is not satisfied with the outcome of the grievance investigation, they can appeal the outcome through Alameda County, and then the State of California, if necessary.

If a client would like to file a complaint about an interaction with the Berkeley Police Department (BPD), they can file a complaint directly with the BPD and/or the Police Accountability Board. Instructions for each are below:

- Community members who would like to file a complaint directly with the Police Department can follow the instructions listed on the City's website here: <https://berkeleyca.gov/safety-health/police/make-commendation-or-complaint>. BPD will conduct appropriate follow up and investigation.
- Community members who would like to file a complaint with the Police Accountability Board about an interaction with an officer can follow the process listed on the City's website here: <https://berkeleyca.gov/safety-health/police-accountability/file-complaint-against-berkeley-police-officer>. The Police Accountability Board will conduct appropriate follow up.

If community members have program-wide questions about the SCU and their work in Berkeley, please reach out to HHCS@berkeleyca.gov.

Sincerely,

Katherine Hawn
City of Berkeley, Health, Housing & Community Services
Special Projects Coordinator

Cc: Scott Gilman, Interim Director, Health, Housing, and Community Services
Attachment 1: Berkeley Mental Health Suggestion/Complaint/Grievance Form



Berkeley Mental Health Suggestion/Complaint/Grievance Form

(Your services will NOT be adversely affected in any way by completing this form)

Today's Date: _____

Please check all that apply. This is a:

- Suggestion
- Complaint/Grievance
- Request for change of provider (My provider is: _____)
- Request for access to my medical records (copying fee may apply)
- Appeal hearing (attach complaint response letter)

Please Print. Be specific by giving names, dates and times whenever possible. You may attach additional pages if necessary.

- 1. What is your suggestion/complaint/grievance request?**

- 2. For complaints/appeals only: If you have already done something to attempt to resolve your complaint, what have you done and what were the results?**

- 3. What would you like to see happen?**

- 4. If you would like to be contacted regarding this matter complete the information below:**

Name: _____

Address: _____ City: _____ Zip: _____

Phone: (_____) _____ - _____ Email: _____

Completed form can be E-mailed, mailed or dropped off at the address below, please put to the attention of the Compliance Unit.



Health, Housing &
Community Services Department
Mental Health Commission

April 30, 2024

Greetings Madam Auditor, Jenny Wong

On behalf of the Berkeley Mental Health Commission and my role as Chair, I am writing to you to request an audit of the Berkeley Mental Health Department.

The concerns of the commission are as follows:

1. How have the monies been spent since 2022 to date?
We have asked for the budget, FYI and have not been able to get precise answers to how the monies have been spent.
2. Can you answer for us when was the last audit and can we have a copy for review?

We appreciate your time and attention and if you could advise the timeframe for this request to be fulfilled. Thank you in advance.

Monica Jones,
Berkeley MHC Interim Chair
916-225-5735
Mjberkeleycommissioner18@gmail.com

Berkeley returns \$400,000 in housing funds meant for homeless hotel

The city said it didn't need the funding due to staffing savings during turnovers and vacancies

By [Supriya Yelimeli](#) May 28, 2024, 9:33 a.m.

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The University Inn, formerly known as the Rodeway Inn. Credit: Ximena Natera, Berkeleyside/CatchLight

The city of Berkeley has returned \$400,000 meant for homeless services to UC Berkeley as it prepares to transition the University Inn into state-funded, permanent housing for formerly homeless people.

The city and Cal partnered on a lease of the 42-bed University Inn (formerly the Rodeway Inn) beginning in May 2022 to offer relocation for people living at People's Park, which is on the university's property. The city received a \$4.7 million grant from the state's Encampment Resolution Fund for the first year of the program operated by Abode Services, and an additional \$2.2 million from Cal for the remaining six months of the lease.

The program, which included individual and shared rooms, meals and access to health and job resources, was originally slated to run through October 2023, but the city extended it last fall on a month-by-month basis under a new program manager, the Housing Consortium of the East Bay. The organization will also operate the hotel when it is converted into permanent housing under the state's Project Homekey.

The city got approval for its Project Homekey application in December and is now waiting for the state to greenlight funding to complete the transition, according to Peter Radu, who leads the city's response to homelessness.

During this transition process, Radu said the city returned \$400,000 of the university's original \$2 million donation in lieu of using up the state's grant, which is a "use it or lose it" fund. The City Council approved the return of the money on May 7, and UC Berkeley then put the funds toward its winter shelter program at the Quality Inn, according to the university.

Radu said the city didn't need Cal's entire sum to run its program because the original budget was for a fully staffed, fully enrolled program, but there were unexpected savings.

For example, he said there were periods when a resident would move out into permanent housing, and staff were not needed for maintenance during the turnover. This included times when offers had been extended to other homeless residents to fill the vacancy, but they were still making up their mind on moving in, Radu said.

He added that Cal's funds were specifically intended for People's Park relocation, and the city didn't have the authority to use it as flexible funding as the hotel transitioned into Project Homekey, a pandemic-era program that used vacant hotel rooms as temporary housing.

To date, about 83 people have exited the hotel program of 114 people who passed through it in a two-year period, according to Radu. There are still 31 people living at the hotel.

Two of those people died early on in the program, and two were incarcerated. About 48% of people moved into permanent housing, either through a rental or with a family member, 11% are in other temporary shelters and 36% either returned to homelessness, or are unaccounted for, according to the city.

Current residents at the University Inn will be offered the chance to stay at the hotel if they qualify for permanent supportive housing under federal standards, according to Radu.

The region faces an ongoing, acute homelessness crisis, and while the numbers of people living outside in unsuitable conditions has dropped in Berkeley, the percentage of homeless people in indoor shelters has increased — pointing to an ongoing need for supportive services.

Local and state officials, as well as homeless advocates, credit temporary shelter options and resource programs, like those offered at the University Inn, for bringing people off the street.

In light of these conditions, some advocates believe the city should have found a way to utilize the \$400,000 surplus from Cal's donation, even though it ultimately went back to homeless services.

Ian Cordova Morales, an advocate with Where Do We Go Berkeley, pushed for better conditions at the former Rodeway with the former program manager,

Abode Services, after a scathing report by his organization. He said the unused funding is “appalling.”

The large sum could have been used to improve the quality of life for residents at the hotel by hiring a full-time mental health professional, or on-site nurse, Morales said. As it currently functions, staff at the hotel connect residents with services through nonprofits like Lifelong Medical, but doctors are not available on site.

“For \$400,000, you could have hired any kind of staff, to do any kind of thing,” Morales said. “Why aren’t people being moved into housing at a better speed?”

Unlike the city, the university has no obligation or concern for supporting clients in West Berkeley — compared to its campus core in Southside, he said. Moving funding away from the city’s coffers benefits far fewer people, and falls under less public scrutiny, he said.

Radu maintained that the city exhausted its grant from the state for funding the program, and the city didn't think it was appropriate to use the money for purposes Cal hadn't already agreed to.

He said the situation highlights the need for more collaboration between local and state agencies to remove barriers for people to enter housing. He said federal regulations dictate who can have certain housing referrals, and the city can’t guarantee subsidies for residents.

“We can always strive to do better — and we should strive to do better — but it shines a spotlight on the fact that we’re not calling the shots on who gets permanent housing,” Radu said.



A resident plays with his dog in the University Inn (formerly Rodeway Inn) parking lot in April 2023. Credit: Ximena Natera, Berkeleyside/CatchLight

According to university spokesperson Dan Mogulof, Cal prepared in advance to redirect its donation toward its 28-room Quality Inn winter shelter program, located at 1761 University Ave., when the city indicated the money would be returned.

The university started offering beds there to people sleeping at People's Park last November, one month before UC police raided the park and walled it off in preparation for an 1,100-bed student housing project, with about 100 planned supportive beds.

The program at the Quality Inn, which offers services to help with permanent housing placements and job help, is set to close this summer. Mogulof said "all but one" resident at the hotel is on the county's list to match people to housing. He did not confirm how many people have moved out into permanent housing.

Ziggy, a 43-year-old veteran and resident of the hotel who was part of protests against the university's development at People's Park, has been living there

since last winter. He said at least one person has moved out into an apartment in the time he's been there.

He said conditions at the hotel are reasonable, and he's been able to access some supportive services, but more resources could be put toward addressing individuals' physical and mental health needs — especially because most of the people he lives with are seniors, or disabled, or a combination of both.

Ziggy said supports are important for formerly homeless people both while they live in temporary housing, and after they transition into stable homes. He's watchful of how the Quality Inn program will end, and how many people will be placed into housing.

“I'd like to see some kind of future for this program, because (homelessness) isn't going to go away by ending a program — something else will start,” Ziggy said.



Health Housing and
Community Services Department
Mental Health Division

MEMORANDUM

To: Mental Health Commission
From: Jeffrey Buell, Mental Health Division Manager
Date: 6/17/2024
Subject: Mental Health Manager Report

Mental Health Services Report

Please find the attached report on Mental Health Services for May 2024.

Information Requested by Mental Health Commission

- 1) Can you please provide a copy of the 2022, 2023 and 2024 expense and income actual and projected expenses and income reports? (Please include the itemized budget reports)
 - a. This is the information from the City's adopted FY23-24 budget (<https://berkeleyca.gov/sites/default/files/documents/FY-2023-2024-Adopted-Budget-Book.pdf>). As the ERP system that contains the City's budget information must be queried to provide information, there is apparently not a standardized "itemized budget report" available as a system report. Specific program information can be queried from the system if the system parameters can be provided. If the MH Commission has specific details it's seeking or want to meet to discuss, they can request to meet with the Division Manager to clarify.

	FY 2020 Actual	FY 2021 Actual	FY 2022 Adopted	FY 2022 Est Actual	FY 2023 Adopted	FY 2024 Adopted
Mental Health						
Administration	2,590,957	2,175,382	2,680,054	2,254,541	2,717,965	2,751,871
Adult Services	4,833,608	4,820,148	7,343,041	2,848,316	7,017,024	7,137,623
Medical	1,113,480	721,094	2,036,694	423,638	923,427	934,216
Family & Youth Services	207,236	783,936	97,787	1,173,048	1,067,770	1,098,405
Access	1,370,356	1,131,770	1,583,108	903,406	1,451,534	1,625,284
Crisis Services	2,396,419	926,332	4,769,438	102,077	2,610,183	2,611,707
MHSA	2,067,525	4,577,114	-	6,241,976	6,173,375	5,480,862
Homeless Services	-	305,868	1,236,013	1,002,661	1,477,048	1,181,868
Division Total	14,579,581	15,441,645	19,746,135	14,949,664	23,438,326	22,821,837

A Vibrant and Healthy Berkeley for All

- 2) Can you provide us with the actual costs of running the MCT and what happened with the unspent funds?
 - a. This is the information currently listed below, including the reallocation of the Mental Health Clinical Supervisor position from this unit for FY24 to FYC after years of vacancy in this position through the pandemic. These costs include regular employee and hourly employee staffing.

Mobile Crisis Unit	Fiscal Year 2024	Fiscal Year 2023	Fiscal Year 2022
Original Budget	\$542,168.02	\$1,101,285.00	\$1,072,065.00
Actual Expenditures	\$565,975.02	\$528,258.47	\$693,256.82

Mental Health Division Updates

- 1) The Mental Health Division’s hiring remains frozen at this time due to current and projected CalAIM and Prop 1 budget impacts. Long term budget options are being discussed with HHCS Department leadership in order to anticipate and mitigate the service impacts felt by the community and local programs.
- 2) CalAIM rate cuts have already taken place this current fiscal year, and the City and Alameda County will discuss how best to communicate the assessed impacts with the State of California to see if there are adjustments possible to mitigate some of these. As shared previously, the initial intent of the DHCS Medi-Cal rate cuts was to impact small counties less than large counties due to the higher relative infrastructure needs in small jurisdictions. Because Berkeley is essentially a small jurisdiction contracted within a larger county for purposes of Medi-Cal, the City currently receives rate cut intended for a the large county rather than its own individualized rate.
- 3) Prop 1 rules and details are currently being developed by California’s DHCS. These are projected to be available to Counties and jurisdictions by the beginning of 2025. Jurisdictions have made their best estimations of how these upcoming details will affect programs and budgets, but the final determinations are still not completed by the State. The bond monies promised by Prop 1 currently appear to primarily be in the form of competitive grant applications, apportioned by region. Bay Area jurisdictions currently may compete for about 23% of these overall funds as they are rolling out.
- 4) Annual Community Meetings with MHSA Coordinator Karen Klatt have rolled out this month to bring in more community feedback about this year’s annual MHSA update. While feedback is welcomed and received by the MHSA Coordinator through the year, these sessions are designed to add more avenues for input and discussion from our local community.

- 5) The Division's annual Pride celebration will be held on Wednesday June 26th, 11:30am-2pm at 2640 Martin Luther King Jr Way, the Adult Mental Health Clinic. This free event for the community will feature resources, games, and food.

Berkeley Mental Health Caseload Statistics for June 2024

Adult Services	Intended Ratio of staff to clients	Clinical Staff Positions Filled	# of clients open this month	Average Monthly System Cost Previous 12 Months	Fiscal Year 2024 (July '23-June '24) Demographics as of June 2024
Adult, Older Adult and TAY Full Service Partnership (AFSP) (Highest level outpatient clinical case management and treatment)	1-10 for clinical staff.	4 Clinicians, 1 Non-Licensed Clinician, 1 Clinical Supervisor	52	\$1,291	Clients: 63 API: 2 Black or African-American: 35 Hispanic or Latino: 1 White: 25 American Indian: 0 Other/Unknown: 0 Male: 36 Female: 26 Missing Gender ID: 0 Prefer Not to Answer Gen ID: 1 Multiple Gender ID: 0 Heterosexual: 51 Unknown: 4 Missing Sex Orient: 0 Bisexual: 1 Queer: 1 Prefer Not to Answer Sex Orient: 3 Multiple Sex Orient: 2 Gay: 0 Questioning: 1 Lesbian: 0
Adult FSP Psychiatry (June Stats)	1-100	0 FTE	45	\$2,037,600	
AFSP FY21 Mental Health Division Estimated Budgeted Personnel Costs, including Psychiatry and Medical Staff (FY22 not yet available)					
Homeless Full-Service Partnership (HFSP) (Highest level outpatient clinical case management and treatment)	1-8 for clinical staff	3 Clinicians, 2 Non-Licensed Clinician, 1 Clinical Supervisor	41	\$1,332	Clients: 42 API: 2 Black or African-American: 25 Hispanic or Latino: 1 Other/Unknown: 0 White: 14 Male: 27

Berkeley Mental Health Caseload Statistics for June 2024

	1-100	0.5 FTE	30	Female: 13 Missing Gender ID: 1 Unknown: 1 Prefer No to Answer: 0 Multiple Gender Identities: 0 Heterosexual: 33 Missing Sex Orient: 1 Bisexual: 3 Unknown: 3 Gay: 1 Questioning: 1 Multiple Sex Orient: 0 Prefer Not to Answer: 0 Lesbian: 0
HFPS Psychiatry (June Stats)				
HFSP FY22 Mental Health Division Estimated Budgeted Personnel Costs, including Psychiatry and Medical Staff (FY22 not yet available)				
TBD				
Comprehensive Community Treatment (CCT) (High level outpatient clinical case management and treatment)	1-20	7 Clinicians 1 Team Lead 1 Clinical Supervisor	144	\$543
Clients: 178 American Indian: 2 API: 17 Black or African-American: 68 Hispanic or Latino: 7 Other/Unknown: 4 Pacific Islander: 1 White: 79 Male: 93 Female: 77 Multiple Gender Identities: 2 Missing Gender ID: 0 Non-Conforming Gender ID: 2 Prefer Not to Answer Gender ID: 1 Female to Male: 1 Queer Gender ID: 1 Unknown: 1 Heterosexual Sex Orient: 131 Unknown: 19 Missing Sexual Orient: 1				

Family, Youth and Children's Services	Intended Ratio of staff to clients	Clinical Staff Positions Filled	# of clients open this month	Average Monthly System Cost Last 12 months	Fiscal Year 2024 (July '23-June '24) Demographics as of June 2024
Children's Full-Service Partnership (CFSP)	1-8	1 Senior Behavioral Health Clinician 1 Non-Licensed Clinician	10	\$602	Clients: 13 American Indian: 0 API: 0 Black or African-American: 7 Hispanic or Latino: 6 Other/Unknown: 0 White: 0 Female: 5 Male: 6 Missing Gender ID: 1 Unknown: 1 Non-Conforming Gender ID: 0 Heterosexual: 6 Missing Sexual Orient: 1 Unknown: 5 Gay: 1 Other Sexual Orient: 0 Questioning Sexual Orient: 0
CFSP Psychiatry (June Stats)	1-100	0	4		
CFSP FY21 Mental Health Division Estimated Budgeted Personnel Costs (FY22 not yet available)					
Early and Periodic Screening, Diagnostic and Treatment Prevention (EPSDT) /Educationally Related Mental Health Services (ERMHS)	1-20	2 Clinicians, 1 Clinical Supervisor	50	\$183	Clients: 70 American Indian: 6 API: 4 Black or African-American: 29 Hispanic or Latino: 14 Other/Unknown: 2 White: 15 Female: 29 Male: 25 Missing Gender ID: 5 Unknown: 6 Multiple Gender ID: 3 Non-Conforming Gender ID: 2

							Female to Male: 0 Other Gender ID: 0 Heterosexual: 30 Unknown: 23 Missing Sexual Orient: 5 Gay: 4 Multiple Sexual Orient: 3 Bisexual: 2 Lesbian: 1 Prefer Not to Answer: 1 Other Sexual Orient: 0 Queer Sexual Orient: 0 Questioning Sexual Orient: 1
ERMHS/EPST Psychiatry (June Stats)	1-100	0	11				
EPST/ERMHS FY21 Mental Health Division Estimated Budgeted Personnel Costs (FY22 not yet available)							
High School Health Center and Berkeley Technological Academy (HSHC)	1-6 Clinician (majority of time spent on crisis counseling)	4 Clinicians, 0 Clinical Supervisor	Drop-in: 13 Externally referred: 6 Ongoing tx: 40 Groups: 7 Offered/ 6 Conducted				N/A
HSHC FY21 Mental Health Division Estimated Budgeted Personnel Costs (FY22 not yet available)							
\$396,106							

Crisis and ACCESS Services	Staff Ratio	Clinical Staff Positions Filled	Total # of Clients/Incidents	MCT Incidents Detail	Calendar Year 2024 (Jan '24- Dec '24) Demographics – From Mobile Crisis Incident Log (through June 2024)
Mobile Crisis (MCT)	N/A	2 Clinicians filled at this time	<ul style="list-style-type: none"> 75 - Incidents 17 - 5150 Evals 6 - 5150 Evals leading to involuntary transport 	<ul style="list-style-type: none"> 46 - Incidents: Location - Phone 22 - Incidents: Location - Field 2 - Incidents: Location - Home 	Clients: 250 API: 12 Black or African-American: 26 White: 61 Hispanic or Latino: 6 Other/Unknown: 125 Female: 127 Male: 99 Transgender: 1 Unknown: 23
MCT FY21 Mental Health Division Estimated Budgeted Personnel Costs (FY22 not yet available)					
			\$771,623		
Transitional Outreach Team (TOT)	N/A	.5 Licensed Clinician, (TOT and CAT have been recently merged)	<ul style="list-style-type: none"> 1 – Incident(s) 	N/A	Clients: 12 API: 1 Black or African-American: 2 White: 8 Hispanic or Latino: 0 Other/Unknown: 1 Female: 6 Male: 6 Transgender: 0 Unknown: 0
TOT FY21 Mental Health Division Estimated Budgeted Personnel Costs (FY22 not yet available)					
			\$272,323		
Crisis, Assessment, and Triage (CAT)	N/A	2 Non-Licensed Clinicians, .5 Licensed Clinician, 0 Clinical Supervisor	<ul style="list-style-type: none"> 105 - Incidents 	N/A	Clients: 258 API: 5 Black or African-American: 46 White: 41 Hispanic or Latino: 12 Other/Unknown: 154 Female: 83 Male: 92 Transgender: 1 Unknown: 82

**CAT FY21 Mental Health Division Estimated Budgeted Personnel Costs
(FY22 not yet available)**

\$735,075

Not reflected in above chart is Early Childhood Consultation, Wellness and Recovery Programming, or Family Support. In demographics, other/unknown is used both when a client indicates that they are multi-racial and when demographic info is not known.

*Average System Costs come from Yellowfin, and per ACBH include all costs to mental health programs, sub-acute residential programs, hospitals, and jail mental health costs.

Draft Email Template for Mental Health Commission recruitment:

Hello Community Partners,

The City of Berkeley's [Mental Health Commission](#) has five vacant Council-appointed seats, and interested community members are encouraged to submit an application to join the commission. The Mental Health Commission advises City Council on issues pertaining to Mental Health and other Behavioral Health needs in our community.

Please see the attached commissioner application form that should be submitted to the City Clerk at clerk@berkeleyca.gov. Alternatively, you may submit your completed form in person or by mail at 2180 Milvia Street, 1st floor, Berkeley, CA 94704. You can also access a PDF of this application by clicking this [link to access the application](#).

Your application will be reviewed for eligibility and then brought to the Mental Health Commission. The Commissioners will review your application and possibly interview applicant to determine whether to recommend appointment to Council.

(Optional)

In order to be considered for this first round of review, these applications must be received by the City Clerk no later than 5:00 p.m. on Date _____, 2024.

Additionally, there is five Special Interest positions available three consumer/ peer positions and two-family interest seats available on the MHC. If you are interested in applying for one of these seats please contact the Mental Health Commission secretary, Jamie Works-Wright, at jworks-wright@berkeleyca.gov.

Please distribute this email and application in your network to those who may be interested in joining the MHC, and please reach out with any questions about the commission or the application process.

Works-Wright, Jamie

From: Works-Wright, Jamie
Sent: Wednesday, June 12, 2024 11:06 AM
To: Works-Wright, Jamie
Subject: FW: Letter for commission to review and approve
Attachments: MHC Response_Complaint Process.pdf

Hello Commissioners,

Please see the response from Scott Gilman

Jamie Works-Wright

Consumer Liaison

[Jworks-wright@berkeleyca.gov](mailto:jworks-wright@berkeleyca.gov)

510-423-8365 cl

510-981-7721 office



Please be aware that e-mail communication can be intercepted in transmission or misdirected. The information contained in this message may be privileged and confidential. If you are NOT the intended recipient, please notify the sender immediately with a copy to HIPAAPrivacy@cityofberkeley.info and destroy this message immediately.

From: Hawn, Katie <KHawn@berkeleyca.gov>
Sent: Wednesday, June 12, 2024 9:22 AM
To: Works-Wright, Jamie <JWorks-Wright@berkeleyca.gov>
Cc: Gilman, Scott <SGilman@berkeleyca.gov>; Buell, Jeffrey <JBuell@berkeleyca.gov>
Subject: RE: Letter for commission to review and approve

Internal

Hi Jamie,

Attached, please find a letter in response to Monica's letter in early May. Happy to answer any questions and looping Scott and Jeff in for awareness.

Thanks,
Katie

From: Harris, Shelialanna <sharris@berkeleyca.gov>
Sent: Wednesday, May 08, 2024 9:43 AM
To: Gilman, Scott <SGilman@berkeleyca.gov>
Cc: Andrade, Roxana <RAndrade@berkeleyca.gov>; Works-Wright, Jamie <JWorks-Wright@berkeleyca.gov>
Subject: FW: Letter for commission to review and approve

Internal

Good Morning Scott,

My name is Shelialanna Harris and I am Jamie-Works Wright's supervisor and acting as the MH Commission Secretary while she is away. I was asked to forward this letter to you on behalf of the MH Commission Chair Monica Jones.

Thank you



Shelialanna Harris, LMFT | QA/QI Compliance Program Supervisor

City of Berkeley | Berkeley Mental Health

Main# (510) 981-5290 | Desk # (510) 981-5236

sharris@berkeleyca.gov | www.berkeleyca.gov

Please be aware that e-mail communication can be intercepted in transmission or misdirected. The information contained in this message may be privileged and confidential. If you are NOT the intended recipient, please notify the sender immediately with a copy to HIPAAPrivacy@berkeleyca.gov and destroy this message immediately.

From: monica jones <mjberkeleycommissioner18@gmail.com>

Sent: Monday, May 6, 2024 8:25 PM

To: Harris, Shelialanna <sharris@berkeleyca.gov>

Subject: Fwd: Letter for commission to review and approve

hello.

are you able to forward the attached letter in jamie's absence?

monica jones
mhc chair
916-225-5735

----- Forwarded message -----

From: Works-Wright, Jamie <JWorks-Wright@berkeleyca.gov>

Date: Thu, May 2, 2024 at 11:37 PM

Subject: RE: Letter for commission to review and approve

To: monica jones <mjberkeleycommissioner18@gmail.com>

Hello Monica,

Please see the letter on the letterhead.

Do I need to send this forward are do you want this to come back to the commission for them to review. I am on vacation and I need to do this by tomorrow before I leave the country.

Jamie Works-Wright

Consumer Liaison

Jworks-wright@berkeleyca.gov

510-423-8365 cl

510-981-7721 office



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From: monica jones <mjberkeleycommissioner18@gmail.com>

Sent: Wednesday, May 1, 2024 10:14 AM

To: Works-Wright, Jamie <JWorks-Wright@berkeleyca.gov>

Subject: Letter for commission to review and approve

WARNING: This is not a City of Berkeley email. Do not click links or attachments unless you trust the sender and know the content is safe.

Hi Jamie,

This is the second letter I am submitting. Can you add the names as I don't know them. Thank you.

Dear HHCS Director,

On behalf of the Berkeley Mental Health Commission and in my capacity as Chair, I write to you to address a matter that was brought to our attention during public comment at our March 2024 meeting.

The issue was from a resident of Bonita house who had some sort of mental health episode resulting in police response. The individual was ultimately arrested and in the course of the arrest taken to Santa Rita jail where she described she was "roughed up".

The individual came to the commission seeking answers on the protocol for filing a complaint against Bonita House and all others involved in this incident, to include local law enforcement.

As a commission we are asking for HHCS, and Bonita House to create a complaint process and post it where it is visible for residents. Such a process should include a complaint form and numbers to call. I hope this helps.

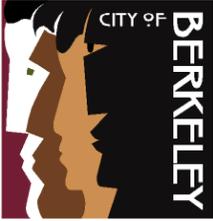
Warm regards,

Monica Jones

MHC Chair

cc: Berkeley City Manager (name)

Berkeley City Council



Office of the Director
Health, Housing, and
Community Services

June 11, 2024

Dear Ms. Jones,

This letter is in response to a request from the Mental Health Commission sent on May 6, 2024 regarding the complaint process for Berkeley's Specialized Care Unit (SCU).

Community members who would like to file a complaint about services received from the SCU can use the grievance process facilitated by Berkeley Mental Health (BMH). The process starts with completing the Berkeley Mental Health Suggestion/Complaint/Grievance Form, which is located on the City of Berkeley's website at this link: <https://berkeleyca.gov/safety-health/mental-health/accessing-mental-health-services>. The form is also included as Attachment 1. Forms can be submitted via email, mailed, or dropped off with the Compliance Unit. Forms are also available at all Berkeley Mental Health Clinics. If individuals are not able to fill out this form but are able to articulate the content of their concerns, BMH can take these communications as grievances and will submit them for processing.

Once the Mental Health Division receives a complaint, the Compliance Unit will send an acknowledgement of receipt, and start their investigation. Once the investigation is complete, BMH will report the outcome in writing to the person who filed the grievance within 60 days of receipt of the original grievance. If the client is not satisfied with the outcome of the grievance investigation, they can appeal the outcome through Alameda County, and then the State of California, if necessary.

If a client would like to file a complaint about an interaction with the Berkeley Police Department (BPD), they can file a complaint directly with the BPD and/or the Police Accountability Board. Instructions for each are below:

- Community members who would like to file a complaint directly with the Police Department can follow the instructions listed on the City's website here: <https://berkeleyca.gov/safety-health/police/make-commendation-or-complaint>. BPD will conduct appropriate follow up and investigation.
- Community members who would like to file a complaint with the Police Accountability Board about an interaction with an officer can follow the process listed on the City's website here: <https://berkeleyca.gov/safety-health/police-accountability/file-complaint-against-berkeley-police-officer>. The Police Accountability Board will conduct appropriate follow up.

If community members have program-wide questions about the SCU and their work in Berkeley, please reach out to HHCS@berkeleyca.gov.

Sincerely,

Katherine Hawn
City of Berkeley, Health, Housing & Community Services
Special Projects Coordinator

Cc: Scott Gilman, Interim Director, Health, Housing, and Community Services
Attachment 1: Berkeley Mental Health Suggestion/Complaint/Grievance Form



Berkeley Mental Health Suggestion/Complaint/Grievance Form

(Your services will NOT be adversely affected in any way by completing this form)

Today's Date: _____

Please check all that apply. This is a:

- Suggestion
- Complaint/Grievance
- Request for change of provider (My provider is: _____)
- Request for access to my medical records (copying fee may apply)
- Appeal hearing (attach complaint response letter)

Please Print. Be specific by giving names, dates and times whenever possible. You may attach additional pages if necessary.

- 1. What is your suggestion/complaint/grievance request?**

- 2. For complaints/appeals only: If you have already done something to attempt to resolve your complaint, what have you done and what were the results?**

- 3. What would you like to see happen?**

- 4. If you would like to be contacted regarding this matter complete the information below:**

Name: _____

Address: _____ City: _____ Zip: _____

Phone: (_____) _____ - _____ Email: _____

Completed form can be E-mailed, mailed or dropped off at the address below, please put to the attention of the Compliance Unit.

Works-Wright, Jamie

From: Works-Wright, Jamie
Sent: Friday, May 31, 2024 2:31 PM
To: Works-Wright, Jamie
Subject: FW: Opportunities to inform the MHSA FY25 Annual Update
Attachments: MHSA FY25 Annual Update Community Meetings Flier.pdf

Public

Hello Commissioner,

Please see the information below from Karen Klatt about the MHSA FY 25 annual update.

Thank you for your time.

Jamie Works-Wright

Consumer Liaison & Mental Health Commission Secretary

City of Berkeley

2640 MLK Jr. Way

Berkeley, CA 94704

JWorks-Wright@berkeleyca.gov

Office: 510-981-7721 ext. 7721

Cell #: 510-423-8365



From: Klatt, Karen
Sent: Friday, May 31, 2024 1:54 PM
To: Works-Wright, Jamie <JWorks-Wright@berkeleyca.gov>
Subject: Opportunities to inform the MHSA FY25 Annual Update

Public

Hi Jamie,

Can you please forward this email to the Mental Health Commissioners?

Thanks much,

Karen

Greetings Mental Health Commissioners!

I am currently working on the upcoming Mental Health Services Act (MHSA) FY25 Annual Update and I wanted to inform you of various opportunities that Commissioners will have to provide input on current and proposed changes to MHSA programs and services, see below:

-Community Input Meetings: Attached you will find a flier of six upcoming Community Input Meetings that will be held in June on the MHSA FY25 Annual Update. During these meetings, a presentation will be given which will include background on MHSA; information on MHSA programs and services; proposed MHSA program changes in FY25; and information on the changes to MHSA as a result of Prop 1. The purpose of the meetings are to educate the community about MHSA and what the funding is being utilized for, and to gather input on current and proposed MHSA programs and services, and on unmet mental health needs. During this process there will be four hybrid Community Meetings and two Zoom only meetings. Four additional meetings will be conducted in July.

-MH Commission Meeting Attendance: I am also available to attend the June MH Commission Meeting to inform Commissioners on changes to MHSA funded programs that the Mental Health Division will be proposing through the MHSA FY25 Annual Update. Following my brief presentation, Commissioners will be able to provide input on current and proposed MHSA services and/or on unmet mental health needs in the community.

-30 Day Public Review: Following the Community Input Meetings, the Draft MHSA FY25 Annual Update will be written and posted for a 30 Day Public Review. I anticipate the Public Review will run from June 25th – July 24th. I will send the Mental Health Commission an email when the 30 Day Public Review has been executed as during this time Commissioners will have another opportunity to review the current and proposed MHSA funded services and provide input. I will also be conducting four additional Community Input Meetings in July, during the 30 Day Public Review period. I am working on the schedule for the July Meeting Dates and will send a flier with the information to Jamie for the Commission as soon as it is ready.

-Public Hearing: Following the 30 Day Public Review, a Public Hearing will be held on the MHSA FY25 Annual Update at the July Mental Health Commission meeting. Following a presentation on the proposed MHSA FY25 Annual Update, community members and Commissioners will have the opportunity to provide input and commissioners will be able to make a motion regarding the proposed Annual Update.

For additional information on programs and services the Division is currently funding through MHSA you can review the MHSA FY24-FY26 Three Year Plan which is posted on the [City of Berkeley MHSA Plans and Updates](#) webpage.

I greatly value and appreciate the input and partnership with the Mental Health Commission in informing MHSA funded programs and services, and look forward to hearing whether you would like me to attend the June Commission meeting and/or if there are additional ways that you would like me to engage and provide information on MHSA to the Commission.

Thanks,

Karen

Karen Klatt, MEd
MHSA Coordinator

City of Berkeley Mental Health
1521 University Ave.
Berkeley, CA 94704
(510) 981-7644 – Office
(510) 849-7541 – Cell

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From: Works-Wright, Jamie
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To: Works-Wright, Jamie
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Attachments: MHSA FY25 Annual Update Community Meetings Flier.pdf

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Hello Commissioner,

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Thank you for your time.

Jamie Works-Wright

Consumer Liaison & Mental Health Commission Secretary

City of Berkeley

2640 MLK Jr. Way

Berkeley, CA 94704

JWorks-Wright@berkeleyca.gov

Office: 510-981-7721 ext. 7721

Cell #: 510-423-8365



From: Klatt, Karen
Sent: Friday, May 31, 2024 1:54 PM
To: Works-Wright, Jamie <JWorks-Wright@berkeleyca.gov>
Subject: Opportunities to inform the MHSA FY25 Annual Update

Public

Hi Jamie,

Can you please forward this email to the Mental Health Commissioners?

Thanks much,

Karen

Greetings Mental Health Commissioners!

I am currently working on the upcoming Mental Health Services Act (MHSA) FY25 Annual Update and I wanted to inform you of various opportunities that Commissioners will have to provide input on current and proposed changes to MHSA programs and services, see below:

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Thanks,

Karen

Karen Klatt, MEd
MHSA Coordinator

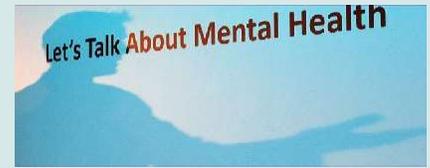
City of Berkeley Mental Health
1521 University Ave.
Berkeley, CA 94704
(510) 981-7644 – Office
(510) 849-7541 – Cell

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City of Berkeley Health, Housing, and Community Services

JOIN A COMMUNITY MEETING TO SHARE
INFORMATION AND PROVIDE INPUT ON
CITY OF BERKELEY
MENTAL HEALTH SERVICES ACT (MHSA)
FUNDING AND SERVICES
AND PROPOSITION 1



In-Person Hybrid Meetings:

North Berkeley Senior Center

1901 Hearst Ave., Berkeley – Gooseberry Room
Wednesday, June 12th: 6:00pm-7:30pm
Wednesday, June 19th: 6:00pm-7:30pm

South Berkeley Senior Center

2939 Ellis Street, Berkeley – Multipurpose Room
Thursday, June 13th: 6:00pm-7:30pm
Tuesday, June 18th: 6:00pm-7:30pm

Zoom Only Meetings:

Thursday, June 6th: 11:00am-12:30pm
Monday, June 10th: 1:00pm-2:30pm

Join Zoom and Hybrid Meetings at:

<https://us06web.zoom.us/j/8446733966?pwd=OGp3Tm5LQTc5TGdhb2tYWlIKcDVhdz09&omn=89471660365>

Or call into Zoom Meetings: 1(669) 444-9171

Meeting ID: 844-673-3966

Password: 081337

Meetings are being held to share information and elicit input on the proposed MHSA FY25 Annual Update, Proposition 1, and on mental health needs in Berkeley.

Four in-person hybrid meetings (where individuals can either join in person, or by Zoom), and two Zoom Only Meetings will be held.

Light refreshments will be served at in-person meetings.

For more Information contact:

Karen Klatt (510) 981-7644

KKlatt@cityofberkeley.info

*If you are calling into the meeting and would like a copy of the presentation, please contact Karen Klatt.

Works-Wright, Jamie

From: Works-Wright, Jamie
Sent: Wednesday, May 29, 2024 2:09 PM
To: Works-Wright, Jamie
Subject: FW: Mental Health Advisory Board Retreat (June 1, 2024)
Attachments: MHAB Retreat Agenda.pdf; MHAB 2024 Retreat Binder.pdf

Please see the email and attachments

Thank you for your time.

Jamie Works-Wright

Consumer Liaison & Mental Health Commission Secretary

City of Berkeley

2640 MLK Jr. Way

Berkeley, CA 94704

JWorks-Wright@berkeleyca.gov

Office: 510-981-7721 ext. 7721

Cell #: 510-423-8365



From: MHB Communications, ACBH <ACBH.MHBCommunications@acgov.org>
Sent: Wednesday, May 29, 2024 1:06 PM
Subject: Mental Health Advisory Board Retreat (June 1, 2024)

WARNING: This is not a City of Berkeley email. Do not click links or attachments unless you trust the sender and know the content is safe.

Good afternoon,

Please see attached materials for the **in-person** Mental Health Advisory Board Retreat scheduled for this Saturday, June 1, 2024 to be held at the Executive Inn & Suites, 1755 Embarcadero Road (*Bayside Meeting Room*), Oakland.

Please feel free to let us know if you have any questions or concerns.

Thank you,

Mental Health Advisory Board



**Alameda County
Mental Health Advisory Board**

Retreat

June 1, 2024



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May 29, 2024

Members:

Brian Bloom
Chair
District 5

Terry Land
Vice-Chair
District 1

Carolynn Gray
District 2

Gina Lewis
District 2

Thu Quach
District 2

Ashlee Jemmott
District 3

Warren Cushman
District 4

Mary Hekl
District 4

Larry Brandon
District 5

Olivia Daprile
District 5

Juliet Leftwich
District 5

**Board of Supervisors
Representative:**

Amy Shrago
District 5

Dear Mental Health Advisory Board Members,

We look forward to seeing you at the 2024 Mental Health Advisory Board (MHAB) Retreat on Saturday, June 1, 2024, from 10:00am to 2:00pm. This year's Retreat will be held at the Bayside Room at the Executive Inn & Suites, which is located at 1755 Embarcadero in Oakland (down the street from ACBHD). We will be serving coffee and pastries starting at 9:30am, and we invite you to join us to socialize and settle in before we get to work.

We have a lot to cover, so we created this letter to give you an overview of the day. Please take the time to read and reflect on the contents of this letter and the attached documents in advance. The more prepared you are heading into the Retreat, the more you will get out of the activities we have planned for you, and the more you will be able to contribute to the success of the day.

Retreat Goals

Our goals for this year's Retreat are:

- To get to know each other better and understand the unique perspectives we each bring to the MHAB,
- To define the work of the Board and set priorities for the next 12 months,
- To determine how, where, and when the Board has the most impact, and
- To support a high-functioning Board where everyone can contribute.

Agenda Overview

Our agenda moves us from the individual to the committee and then on to the full Board as we develop our shared goals and priorities.

Our first activity is focused on you, the individuals who make up the MHAB. Each member will have two minutes total to answer these three questions:

- What made you decide to join the MHAB?
- Are there any behavioral health topics or areas of particular interest to you?
- What is one thing you can share about yourself that might surprise us?

Our next agenda item is an overview of the roles and responsibilities of the MHAB, our structure, the work that we do, upcoming changes, and how you can influence our work and our impact. This “orientation” for new and existing members is intended to create a shared foundation for the rest of the day’s activities.

We then move on to the work of our standing committees: Adult, Children’s Advisory, and Criminal Justice. Members really do influence the work of our committees. During this activity, you will have a chance to suggest topics, questions, or ideas for each of the committees to pursue in the coming months. We encourage you to give this some thought in advance. You do not have to be a member of a committee to make a suggestion, and you are not required to make a suggestion for every committee. But if you have ideas, we want them!

Our Ad Hoc Committees also play an important role in our work, like our Banquet Ad Hoc Committee. We’ve decided to hold a Banquet again, and it’s been several years since the last one. During our working lunch, you will have the chance to provide input on what the Banquet will look like this year.

After these committee-level discussions, we’ll move on to the work of the MHAB as a whole, including a discussion of our priorities over the next 12 months and what we might need to successfully accomplish our work. This includes any internal processes or supports that may need to be put into place.

Finally, we will wrap it all up by summarizing our next steps and assigning tasks and timelines. After this is done, it’s time for public comment before we adjourn.

Attached Documents to Review

The attached pre-Retreat packet of documents includes:

- Agenda
- MHAB Member profiles and photos
- Slide presentation for “The MHAB’s Existing Work and Structure” agenda item

Logistics to Keep in Mind

There are a few items we want to mention in advance:

- We will be starting on time. Please make sure to allow plenty of time to get to the event and to park if you will be driving. There is ample parking available.
- Our agenda includes only one 10-minute break. However, you are welcome to get up, move around, and otherwise take care of yourself as needed throughout the day.
- We have a working lunch right after the break. Lunch and drinks will be provided.
- This meeting is covered by the Brown Act and is an in-person event only. The public is welcome to attend and observe, but not participate, in Retreat activities. We will be taking public comment at the end of the day.
- As a reminder, we cannot discuss business at the pre-Retreat coffee social under Brown Act rules.

Finally, we want share how grateful we are to ACBHD and especially to Dr. Tribble, Dainty Castro, and Asia Jenkins for their support in arranging the location and catering of the Retreat and for providing our Retreat Facilitator, Stacey Smith.

See you soon!

Terry Land, Julie Leftwich, and Thu Quach
2024 MHAB Retreat Planning Team



Alameda County
Mental Health Advisory Board

Mental Health Advisory Board *Retreat* Agenda

Saturday, June 1, 2024 | 10:00AM – 2:00 PM

Executive Inn & Suites

1755 Embarcadero Road (*Bayside Meeting Room*), Oakland CA

This will be an in-person meeting only

MHAB Members	Brian Bloom (<i>Chair, District 4</i>) Terry Land (<i>Vice Chair, District 1</i>) Carolynn Gray (<i>District 3</i>) Gina Lewis (<i>District 2</i>)	Thu Quach (<i>District 2</i>) Ashlee Jemmott (<i>District 3</i>) Warren Cushman (<i>District 4</i>) Mary Hekl (<i>District 4</i>)	Larry Brandon (<i>District 5</i>) Olivia Daprile (<i>District 5</i>) Juliet Leftwich (<i>District 5</i>) Amy Shrago (<i>BOS Representative</i>)
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<u>Committees</u>	Time	Item	Facilitator
	10:00 am – 10:05 am	Call to Order and Roll Call	Chair Bloom
Adult Committee <i>Terry Land, Co-Chair</i> <i>Thu Quach, Co-Chair</i>	10:05 am – 10:15 am	Welcome and Group Agreements	Chair Bloom S. Smith
	10:15 am – 10:45 am	MHAB Member Introductions	S. Smith
Children’s Advisory Committee <i>Ashlee Jemmott, Co-Chair</i> <i>Warren Cushman, Co-Chair</i>	10:45 am – 11:05 am	MHAB’s Existing Work and Structure	Chair Bloom
	11:05 am – 12:10 pm	A Closer Look at Committee-Level Work	S. Smith
	12:10 pm – 12:20 pm	BREAK	
Criminal Justice Committee <i>Brian Bloom, Co-Chair</i> <i>Juliet Leftwich, Co-Chair</i>	12:20 pm – 12:40 pm	Banquet Discussion (<i>Working Lunch</i>)	S. Smith
MHAB Mission Statement The Alameda County Mental Health Advisory Board has a commitment to ensure that the County’s Behavioral Health Care Services provide quality care in treating members of the diverse community with dignity, courtesy, and respect. This shall be accomplished through advocacy, education, review, and evaluation of Alameda County’s mental health needs.	12:40 pm – 1:30 pm	Board Priorities and Process	S. Smith
	1:30 pm – 1:50 pm	Mapping the Future	S. Smith
	1:50 pm	Closing Remarks	Chair Bloom
	1:50 pm – 2:00 pm	Public Comment	Chair Bloom
	2:00 pm	Adjourn	Chair Bloom

Contact the Mental Health Advisory Board at ACBH.MHBCommunications@acgov.org



ALAMEDA COUNTY

Board of Supervisors



Behavioral Health Department
Alameda County Health

Alameda County Mental Health Advisory Board

OVERVIEW

Mental Health Advisory Board Retreat Presentation
June 1, 2024



Alameda County
Mental Health Advisory Board

Mental Health Advisory Board's Purpose and Statutory Authority

The Mental Health Advisory Board (MHAB), as appointed by the Board of Supervisors (BOS), is required to:

- Review and evaluate the community's public behavioral health needs, services, and facilities related to mental health care where services are provided;
- Advise the Alameda County Behavioral Health Department (ACBHD) and the BOS on any aspect of local behavioral health program;
- Review any county agreements pursuant to Welfare and Institutions Code Section 5650;
- Review and approve the procedures used to ensure citizens and professional involvement at all stages of the planning process;
- Submit an Annual Report to the BOS on the needs and performance of the county's mental health system; and
- Perform such additional duties as assigned by the BOS

MHAB's Evaluation and Information Gathering Methods for Program Assessment and Recommendations Formation

Main Board

- Eleven (11) in-person meetings per calendar year (ACBHD Director's Report, Presentations, Subcommittees Reports)

Subcommittees

- *Executive Committee:* Brian Bloom, Terry Land, Juliet Leftwich, Thu Quach, Warren Cushman, Ashlee Jemmott
- *Adult Committee:* Terry Land, Thu Quach
- *Criminal Justice Committee:* Brian Bloom, Julie Leftwich
- *Children's Advisory Committee:* Ashlee Jemmott, Warren Cushman (*Reconvening*)

Liaison to other Committees

- *Mental Health Service Act (MHSA) Stakeholder Committee:* Terry Land
- *Budget Stakeholder Advisory Committee:* Ashlee Jemmott
- *Berkeley Mental Health Committee Liaison:* Larry Brandon

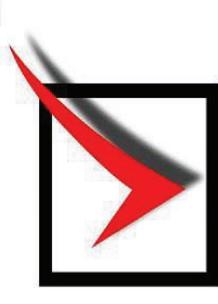
Facility Tours: John George, Jay Mahler, Villa Fairmont, Santa Rita Jail

Ad Hoc Committees for Other Topics

Transforming MHAB's Experience into Impactful Recommendations

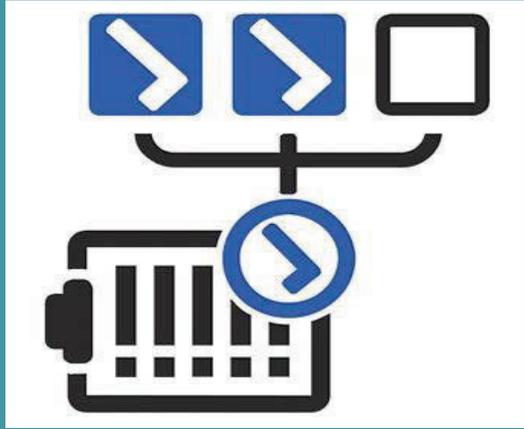


- **53** Main Board Presentations
- Subcommittee Presentations
- Liaison from other Groups
- Facility Tours



What we learn influences our recommendations. We strive to select recommendations where we can have an impact on the decision makers

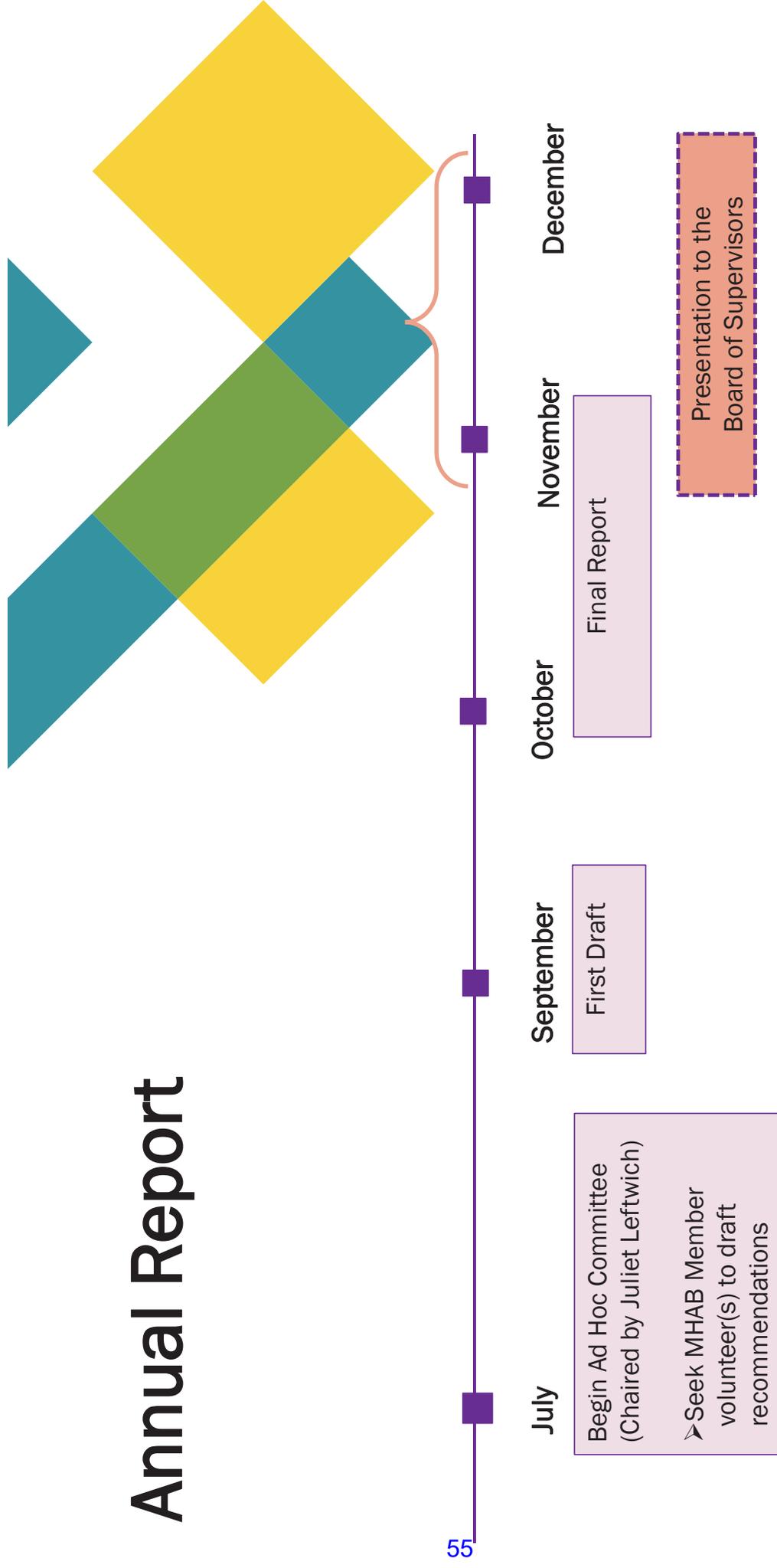
- Annual Report and Presentation to the ACBHD Director and BOS
- Recommendations to ACBHD Director and BOS regarding MHSA Plan
- Data Notebook Review
- Care First, Jail Lasts Implementation and Oversight Presentation to the BOS



Timeline for Deliverables



Annual Report





Data Notebook

The Data Notebook is a tool developed by the California Behavioral Health Planning Council ("Planning Council") for gathering, compiling and communicating information among the counties or local jurisdictions, and to the State of California.

Reviewing and commenting on performance outcome data and communicating findings to the Planning Council is a duty of all local Mental/Behavioral Health Boards and Commissions (See Welfare and Institutions Code Section 5604.2 (a)(7)).

For more info see: <http://www.calbhbc.org/data-notebooks.html>

Data Notebook



MHSA Annual Plan

Seek MHAB Member volunteers to review MHSA Draft Annual Plan

April



MHSA Public Hearing Presentation at the MHAB Main Board Meeting

May



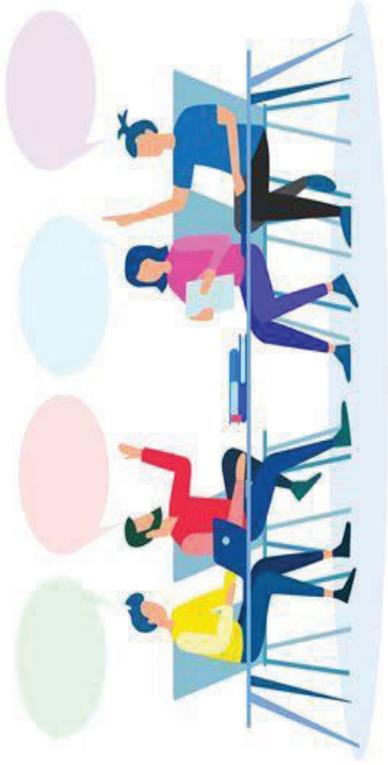
BOS Health Committee Presentation

June



Care First, Jails Last Implementation and Oversight





MHAB Discussion

60

Questions and Answers





**Alameda County
Mental Health Advisory Board**

Mental Health Advisory Board MEMBERS



Brian Bloom
MHAB Chair
District 4



Terry Land
MHAB Vice Chair
District 1



Carolyn Gray
District 2



Gina Lewis
District 2



Thu Quach
District 2



Ashlee Jemmott
District 3



Warren Cushman
District 4



Mary Hekl
District 4



Larry Brandon
District 5



Olivia Daprile
District 5



Juliet Leftwich
District 5



Amy Shrago
BOS District
Representative



Alameda County
Mental Health Advisory Board

Mental Health Advisory Board *Retreat* Agenda

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Executive Inn & Suites

1755 Embarcadero Road (*Bayside Meeting Room*), Oakland CA

This will be an in-person meeting only

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	1:50 pm – 2:00 pm	Public Comment	Chair Bloom
	2:00 pm	Adjourn	Chair Bloom

Contact the Mental Health Advisory Board at ACBH.MHBCommunications@acgov.org



ALAMEDA COUNTY

Board of Supervisors



**Behavioral Health
Department**
Alameda County Health

Works-Wright, Jamie

From: Works-Wright, Jamie
Sent: Friday, May 24, 2024 11:32 AM
To: Works-Wright, Jamie
Subject: Agenda items MHC June meeting

Hello All,

The June meeting will be on June 27th. Please have agenda items to me on Friday, June 7th and anything you want in the packet please have it to me by Friday, June 14th.

Thank you for your time.

Jamie Works-Wright

Consumer Liaison & Mental Health Commission Secretary

City of Berkeley

2640 MLK Jr. Way

Berkeley, CA 94704

JWorks-Wright@berkeleyca.gov

Office: 510-981-7721 ext. 7721

Cell #: 510-423-8365



Works-Wright, Jamie

From: Works-Wright, Jamie
Sent: Friday, May 24, 2024 11:28 AM
To: Works-Wright, Jamie
Subject: FW: Forum on People's Plan for Care First, Jails Last

Please see the email from Commissioner Opton.

Thank you for your time.

Jamie Works-Wright

Consumer Liaison & Mental Health Commission Secretary

City of Berkeley

2640 MLK Jr. Way

Berkeley, CA 94704

JWorks-Wright@berkeleyca.gov

Office: 510-981-7721 ext. 7721

Cell #: 510-423-8365



From: Edward Opton <eopton1@gmail.com>
Sent: Friday, May 24, 2024 11:24 AM
To: Works-Wright, Jamie <JWorks-Wright@berkeleyca.gov>
Subject: Fwd: Forum on People's Plan for Care First, Jails Last

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Please distribute to MHC.

Thanks.

Edward Opton

----- Forwarded message -----

From: John Lindsay-Poland, AFSC <jlindsay-poland@afsc.org>

Date: Fri, May 24, 2024 at 8:34 AM

Subject: Forum on People's Plan for Care First, Jails Last

To: edward opton <eopton1@gmail.com>

Dear Edward,

Yesterday, after two years of intensive work, the county's Care First Jails Last Task Force formally adopted 58 recommendations that make the real Alameda County's vision for healing and safety instead of jail, adopted in 2021.

Join us in person next **Thursday, May 30 at 6pm at La Peña in Berkeley** for a panel and workshop on putting Care First and Jails Last.

The Care First Community Coalition has been advocating for real solutions that restore our community members to health and stability, and prevent incarceration or chronic homelessness. Alameda County residents now have a chance to transform our behavioral health and justice systems into ones that work for us all. AFSC has been intensively accompanying the Care First coalition and task force since 2021.

The Care First recommendations encompass supportive housing, crisis services, redirecting funds for the scrapped jail expansion into housing, increased diversion from jail and pretrial release programs for people with mental illnesses, pay equity for behavioral health workers, wraparound services for people experiencing mental illness, and more. The recommendations will be presented to the Board of Supervisors next month for action and funding.

[Please register for the Care First, Jails Last Community Forum](#) on **Thursday, May 30, 6pm-8pm, at La Peña, 3105 Shattuck Ave. in Berkeley (near Ashby BART)**

In community,
John Lindsay-Poland

Works-Wright, Jamie

From: Works-Wright, Jamie
Sent: Friday, May 24, 2024 11:22 AM
To: Works-Wright, Jamie
Subject: FW: Final Draft letter for HHCS director
Attachments: letter to HHCS director for MHC.docx

Thank you for your final review of the letter. Edward had one last suggestion, please review and let me know if you agree or disagree so I can send today to Scott today.

Thank you for your time.

Jamie Works-Wright

Consumer Liaison & Mental Health Commission Secretary

City of Berkeley

2640 MLK Jr. Way

Berkeley, CA 94704

JWorks-Wright@berkeleyca.gov

Office: 510-981-7721 ext. 7721

Cell #: 510-423-8365



From: Edward Opton <eopton1@gmail.com>
Sent: Friday, May 24, 2024 12:05 AM
To: Works-Wright, Jamie <JWorks-Wright@berkeleyca.gov>
Cc: Monica jones <mjberkeleycommissioner18@gmail.com>
Subject: Re: Final Draft letter for HHCS director

WARNING: This is not a City of Berkeley email. Do not click links or attachments unless you trust the sender and know the content is safe.

The letter to Mr. Gilman look OK to me. However, I recommend that we delete “I hope this helps” at the end of the third paragraph. That sentence seems out of place and it doesn't add meaning to what comes before or after it, so the letter will be better without it.

[A note to Monica, not part of the letter): Let’s make a note on our calendars for two weeks from the date the letter is delivered to Mr. Gilman’s office. If he hasn’t responded by then, let’s talk about how to follow up. However, I will be out of town and probably away from e-mail from June 7 to June 18.]]

Edward Opton

On May 23, 2024, at 9:06 PM, Works-Wright, Jamie <JWorks-Wright@berkeleyca.gov> wrote:

Here is the final draft that was written tonight. Please do any final checks and I will send tomorrow.

Jamie Works-Wright

Consumer Liaison

Jworks-wright@berkeleyca.gov

510-423-8365 cl

510-981-7721 office



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Health, Housing &
Community Services Department
Mental Health Commission

May 23, 2024

Dear Scott Gilman, HHCS Interim Director

On behalf of the Berkeley Mental Health Commission and in my capacity as Chair, I write to you to address a matter that was brought to our attention during public comment at our March 2024 meeting.

The issue was from a resident of Berkeley who had some sort of mental health episode involving the SCU and resulting in police response. The individual was ultimately arrested and in the course of the arrest taken to Santa Rita jail where she described she was “roughed up”. The individual came to the commission seeking answers on the protocol for filing a complaint against the SCU and all others involved in this incident.

As a commission we are asking for HHCS, and Bonita House the provider of SCU to create a complaint process specific to the SCU and post it where it is visible for members of the public who may encounter or use this service in any way. Such a process should include a complaint form and numbers to call. I hope this helps.

We also look forward to receiving a description of how these complaints will be evaluated.

Warm regards,

Monica Jones
Berkeley MHC Chair
916-225-5735

Mjberkeleycommissioner18@gmail.com

cc: Berkeley City Manager Dee Williams - Ridley
Berkeley City Council