

Commission on Disability

Meeting Agenda: November 13, 2024 at 5pm

**North Berkeley Senior Center, Dining Room
1901 Hearst Avenue, Berkeley, CA 94709**

Preliminary Matters

1. Call to Order by Chair Fischer
2. Land Acknowledgment recognizing Berkeley as the ancestral, unceded home of the Ohlone People
3. Roll Call by Secretary
4. Public Comments

At this point in the meeting, the public may comment about any item not on the agenda. Public comments on agenda items will be heard while the Commission is discussing the item. Public comments are limited to three minutes per speaker.
5. Approval: previous meeting's minutes*
6. Approval: Order of Agenda*

Discussion/Action Items

7. Establish 2025 Calendar of CoD meetings
8. Accessible Parking and Street Redesign/Bancroft Street
9. Work Plan Items
 - a. Active Accessibility Icon*
 - b. Contract clause on WCAG compliance*
 - c. Contract clause on PROWAG compliance*

Staff Updates

10. Log of Access Complaints*
11. Email and voicemail sent to the Commission

Commissioner Reports/Announcements

Adjournment

Projects (Active & Proposed)

- a. Contact clause for WCAG/PROWAG compliance - A
- b. Active Accessible Icon adoption - A
- c. Ohlone Greenway signage feedback - A
- d. ADU Accessibility Incentives - A
- e. Use of motorized scooters and bicycles on sidewalks (with CoAging?) - P
- f. Safer pathways map of Berkeley (with CoAging?) - P
- g. Accessibility of speaker's lectern - P
- h. Maudelle Shirek Building (Old City Hall) renovation letter - P

* **Written material included in packet.**

** **Written material to be delivered at meeting.**

*** **Written material previously distributed.**

PUBLIC ACCESS TO AGENDA

Agenda posted: 1) on the bulletin board at Old City Hall (2134 MLK Jr. Way); 2) North Berkeley Senior Center (1901 Hearst Avenue); 3) City of Berkeley website ([link](#))

A complete monthly agenda packet is available for public review by clicking the chevron (i.e., the blue V-shaped symbol) to the right of the meeting date and time at <https://berkeleyca.gov/your-government/boards-commissions/commission-disability>. Physical agenda packets are reviewable during business hours at the Berkeley Central Library (2090 Kittredge St.) and at 1947 Center Street, 4th Floor.

ADA ACCOMMODATIONS

This meeting is being held in a wheelchair accessible location. To request a disability-related accommodation(s) to participate in the meeting, including remote participation, auxiliary aids or services, please contact the **ADA Program Coordinator at (510) 981-6418 (V) or (510) 981-6347 (TDD)** at least 72 hours before the meeting commences. Please refrain from wearing scented products to this meeting.

PUBLIC RECORD INFORMATION

Communications to Berkeley boards, commissions or committees are public record and will become part of the City's electronic records, which are accessible through the City's website. Please note: e-mail addresses, names, addresses, and other contact information are not required, but if included in any communication to a City board, commission or committee, will become part of the public record. If you do not want your e-mail address or any other contact information to be made public, you may deliver communications via U.S. Postal Service or in person to the secretary of the relevant board, commission or committee. If you do not want your contact information included in the public record, please do not include that information in your communication. Please contact the commission secretary for further information.

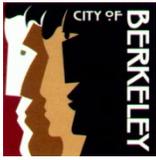
Any writings or documents provided to a majority of the Commission regarding any item on this agenda will be made available for public inspection at 1947 Center Street, 4th Floor, during regular business hours. The Commission Agenda and Minutes may be viewed on the City of Berkeley website: <http://www.cityofberkeley.info/commissions>.

Secretary:

Thomas Gregory
Public Works Department
(510) 981-6418
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Mailing Address:

Commission on Disability
c/o Thomas Gregory
1947 Center Street
Berkeley, CA 94704



Commission on Disability

DRAFT Minutes re September 11, 2024

Preliminary Matters

1. Call to Order by Chair Fischer at 5:03pm
2. Land Acknowledgment recognizing Berkeley as the ancestral, unceded home of the Ohlone People
3. Roll Call by Secretary
 - Commissioners present: Vice Chair Walsh, Chair Fischer, Commissioner Pugh, Commissioner Sun, Commissioner Lewkowicz, Commissioner Paz, and Commissioner Marrero.
 - Commissioners absent: none.
 - Staff present: Thomas Gregory, Guillermo Campus, and Nathan Dahl.
 - Public members present: Michai Freeman and Rani Cochran (liaison from Commission on Aging).
4. Public Comments – one speaker.
5. Approval of draft minutes re July 10, 2024 meeting*
 - “...to approve the draft minutes from July as recorded.”
 - Moved by: Commissioner Lewkowicz; seconded by: Chair Fischer.
 - Ayes: Chair Fischer and Commissioners Pugh, Sun, Lewkowicz, Paz, and Marrero.
 - Abstention: Vice Chair Walsh.
 - The motion passes.
6. Approval: Order of Agenda*
 - “...to approve the agenda as submitted.”
 - Moved by: Chair Fischer; seconded by: Commissioner Lewkowicz.
 - Ayes: unanimous.
 - The motion passes.

Staff Updates

7. Log of Access Complaints*
8. Email and voicemail sent to the Commission*

Commissioner Reports/Announcements

9. Various announcements

Discussion/Action Items

10. Feedback on Rent Board postcard*

11. Discussion and vote on Active Icon referral to Council* -- no vote conducted.

12. Discussion and vote on WCAG contract clause referral to Council* -- no vote conducted.

13. Discussion and vote on PROWAG contract clause referral to Council* -- no vote conducted.

14. Work Plan updates

Adjournment by acclamation at 7:42pm.

Minutes approved by CoD vote on: _____

Thomas Gregory, Secretary to Commission

City Policy Regarding the Scheduling of City Meetings on All Significant Religious Holidays

Pursuant to Resolution No. 70,066-N.S., it is the policy of the City to avoid scheduling meetings of City Legislative Bodies (City Council, Policy Committees, Commissions, Task Forces) on religious holidays that incorporate significant work restrictions for common observance in the United States. City legislative bodies must avoid scheduling meetings on the religious holidays listed below.

Religion	Holiday	2025 Date(s)
Shinto	New Year	1/1/2025 thru 1/3/2025
Hindu	Makar Sankranti	1/14/2025
Cultural	Chinese New Year (Eve, Day, Lantern Festival)	1/28, 1/29, 2/12
Islam	Ramadan (Eve & First Night)	2/28/2024 thru 3/1/2025
Hindu	Holi	3/14/2025
Cultural	Nowruz*	3/20/2025
Islam	Eid al-Fitr	3/30/2025 thru 3/31/2025
Jewish	Passover Nights 1 & 2 (7*, 8*)	4/12 - 4/13 (4/19, 4/20)
Christian	Good Friday	4/18/2025
Christian	Easter Sunday	4/20/2025
Buddhist	Vesak	5/12/2025
Jewish	Shavuot*	6/1/2025 thru 6/3/2025
Islam	Eid al-Adha	6/6/2025 thru 6/7/2025
Shinto	Obon Ceremony*	8/13/2025 thru 8/15/2025
Jewish	Rosh Hashanah	9/22/2025 thru 9/24/2025
Jewish	Yom Kippur	10/1/2025 thru 10/2/2025
Hindu	Dussehra	10/2/2025
Jewish	Sukkot (1st Day)*	10/6/2025 thru 10/7/2025
Jewish	Shmini Atzeret/ Simchat Torah*	10/13/2025 thru 10/15/2025
Hindu	Diwali	10/20/2025
Baha'i Faith	Birth of Bab	10/22/2025
Baha'i Faith	Birth of Baha'u'llah	10/23/2025
Jewish	Chanukah (1st night)	12/14/2025
Christian	Christmas	12/25/2025
Cultural	Kwanzaa	12/26/2025 thru 1/1/2026
Jewish	Shabbat (Friday sunset to Saturday sunset)*	Weekly

* Meetings not prohibited, but avoid scheduling meetings if possible

Commission on Disability Proposed 2025 Meeting Dates

The Commission on Disability proposes to meet on the second Wednesday of the month, 5:00pm at the North Berkeley Senior Center.

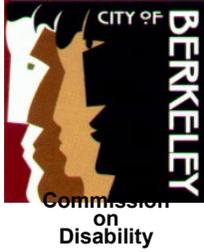
All of these proposed dates for the 2025 calendar are on the second Wednesday of the month:

8 January	9 July
12 February	August — no meeting
12 March	10 September
9 April	8 October
14 May	12 November
11 June	December — no meeting

None of these dates appear on the City of Berkeley's list of cultural/religious holidays to avoid.

Bancroft, near Ellsworth:





Consent Calendar
[Meeting Date]

To: Honorable Mayor and Members of the Berkeley City Council

From: Commission on Disability

Submitted by: Rena Fischer, Chair

Subject: Recommendation to adopt use of the Active Accessible Icon



RECOMMENDATION

Pass a resolution to replace the static International Symbol of Accessibility (ISA) by adopting and transitioning to use of the Active Accessible Icon (AAI), developed by the Accessible Icon Project, on parking, architectural, and other accessibility signage throughout the City of Berkeley.

FISCAL IMPACTS OF RECOMMENDATION

Total budget: \$10,371

Budget items:

\$4095.00	585 engineer-grade stickers (rated 5-7 year outdoor use): \$7/piece 300: City commercial districts, City parking lots and garages 200: non-City lots, garages (hospitals, supermarkets etc.) by request 85: permitted residential signs (by request)
\$4482.00	75 hours: Traffic Maintenance Worker 1 at \$35.15/hr (x1.7=\$59.76/hr) to affix stickers to parking signs on City streets, lots, and garages.
\$1494.00	25 hours: Traffic Maintenance Worker 1 at \$35.15/hr (x1.7=\$59.76/hr) to affix stickers on parking signs in non-City lots and garages.
\$ 300.00	3 Active Accessible Icon parking space paint stencils

Adoption of the Active Icon will be phased in by covering the static ISA icons on existing CA R99/R99C (blue parking signs) with Active Icon stickers. When new signs are installed (e.g., in conjunction with AB413/intersection daylighting) or damaged signs

replaced, signs with the Active Icon will be used. There is no fiscal impact as these signs are available for comparable cost.

CURRENT SITUATION AND ITS EFFECTS

Adoption of the Active Accessible Icon is a Strategic Plan Priority Project, advancing our goal to champion and demonstrate social and racial equity.

The static ISA currently in use, designed in the 1960s, has served an important purpose. However, it reflects an antiquated understanding of disability—and misunderstands the importance of symbolic language. The ISA, and the stick figure it uses, perpetuates harmful stereotypes and fails to accurately represent the active lives and experiences of people with disabilities. The ISA figure is passive, static and stationary; it reinforces stereotypes of inactivity and dependency.

In addition, the ISA perpetuates the medical model of disability, which views disability as a personal limitation or deficiency, one that needs to be "fixed." It is a stigmatizing and outdated model—as is the icon.

RATIONALE FOR RECOMMENDATION

From passive and inactive to dynamic and full of life, the Active Accessibility Icon is a more progressive and inclusive representation of disability. It depicts a dynamic figure, symbolizing movement, energy and independence. It represents people with disabilities as actively engaged in life—not passive and stationary. We are not stick figures, but actively move our own lives forward. Promoting a positive image of people with disabilities, the Active Icon challenges stereotypes, while acknowledging our active participation in our own lives and within society broadly.

The Active Icon is gaining traction both within the United States and internationally. Initially designed in 2010 as activist street art in Boston, the Active Icon has been legislatively adopted statewide in New York (2014), Connecticut (2017) and Michigan (2022). While the ADA stipulates use of the ISA, there has been no objection by the Department of Justice to use of the new icon in any location. In addition, according to the U.S. Access Board, “A symbol other than the ISA will not comply with the ADA Standards *unless it satisfies the ‘equivalent facilitation’ provision* (§103). This provision allows alternatives to prescribed requirements if they result in ‘substantially equivalent’ or greater accessibility and usability.”

The Active Accessible Icon has already been utilized in City of Berkeley projects. For instance, it appears on the doors of the Central Library. Since its inception, designers have readily adopted the Active Icon in architectural usage, recognizing its symbolic importance and ability to fully communicate the required accessibility message.

The Active Icon is increasingly used globally. In 2024, it was adopted for use on the European Parking Card for Persons with Disabilities. It has been used, though not officially adopted, in India. It is easily understood across different cultures and languages, promoting universal understanding and accessibility.

The Commission on Disability acknowledges that this proposed change—adopting a symbol of a person pushing their own wheelchair—represents a minority of people with

mobility disabilities, and a far greater minority of all disabled people. It focuses solely on mobility and does not encompass the diversity of disabilities, including cognitive, sensory, and non-visible disabilities.

In response to this, the creators of the icon have written, “The arm pushing a chair is symbolic—as all icons are symbols, not literal representations. Our symbol speaks to the general primacy of personhood.” Berkeley’s Commission on Disability agrees and believes that the change is warranted—indeed essential.

TRANSITION PLAN: We propose a transition using engineer-grade, reflective stickers, with a rated outdoor use of five to seven years, to cover existing CA R99/R99C parking signs in Berkeley’s Commercial Districts, City lots, and City parking garages. These, approximately 285 parking spots, represent the vast majority of accessible parking on public streets. Stickers can be efficiently affixed on signs grouped within Berkeley’s twelve identified Commercial Districts, requiring little driving between locations.

Additionally, 85 spots are applied for by people with disabilities and installed in residential neighborhoods. Active Icon stickers should be affixed if a resident requests one.

We also believe that the same uniform, high-quality, City-supplied sticker should be provided to private lots and parking garages, for example those at supermarkets and hospitals—encouraging their use throughout the City. City-supplied stickers ensure a uniform design, engineer-grade, long-lasting sticker that will result in wider adoption and less confusion as the the City of Berkeley transitions to use of the Active Icon design.

The total cost of this portion of the project, \$2499.00, is small relative to the impact gained by expanding use of the Active Icon to parking lots where accessible “blue” parking spots are, by law, front and center. Including these prominently placed signs in Berkeley’s transition to the Active Icon is vital to the success of this project, and will provide a consistent, and not confusing, message throughout Berkeley.

The Active Icon is consistent with the modern disability rights movement. It aligns with principles that emphasize empowerment, inclusion, independence, and equal opportunity. The proposed symbol can help shift persistent negative societal attitudes by actively promoting positive ideas regarding disability. The Commission on Disability believes that changing signs is, indeed, one way of changing minds—by recognizing the full humanity and facilitating the full inclusion of people with disabilities. We believe that the City of Berkeley is ready to ride along.

ALTERNATIVE ACTIONS CONSIDERED

The Commission on Disability considered recommending that the icon be adopted in a wholesale manner, replacing all existing signage, but believes that the material and staff costs are prohibitive.

ATTACHMENT
RESOLUTION NO.
ADOPTION OF THE ACTIVE ACCESSIBILITY ICON CREATED BY THE
ACCESSIBILITY PROJECT

WHEREAS, it is the policy of the City of Berkeley to promote the full integration and participation of persons with disabilities into all areas of economic, political, and community life; and

WHEREAS, the City of Berkeley is committed to utilizing all available resources and to coordinating efforts toward removing barriers to full integration and participation of persons with disabilities; and

WHEREAS, the International Symbol of Accessibility reflects an antiquated understanding of disability, representing persons with disabilities as passive, static and stationary, stereotypes that fail to accurately reflect the active lives and experiences of persons with disabilities; and

WHEREAS, the Active Accessibility Icon is an expression of disability depicting a dynamic figure that symbolizes movement, energy and independence, and represents persons with disabilities actively moving their lives forward, thus promoting a positive image of persons with disabilities; and

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City of Berkeley will phase in adoption of the Active Accessible Icon developed by the Accessible Icon Project for use on all CA R99 and R99C signs installed and maintained by the City of Berkeley, and on other parking, architectural, and accessibility signage throughout the City of Berkeley. Furthermore, the City of Berkeley will encourage adoption of the Active Accessible Icon on accessible parking signs and in other accessible signage throughout the City.



Commission
on
Disability

CONSENT CALENDAR

To: Honorable Mayor and Members of the City Council

From: Commission on Disability

Submitted by: Rena Fischer, Chairperson

Subject: Web Content Accessibility Guidelines (WCAG) Contract Clause

RECOMMENDATION

The Berkeley City Council shall refer to the City Attorney the requirement to include a clause in all City of Berkeley contracts that obligates City vendors to supply digital content compliant with the Web Content Accessibility Guidelines (WCAG) standard currently mandated by the U.S. Department of Justice, and which implements web content standards for the Americans with Disabilities Act (ADA).

To ensure that WCAG compliant content is supplied, a Voluntary Product Accessibility Template (VPAT) should be a required submission by vendors providing digital content to the City. A VPAT is a standardized way to report conformance with accessibility regulations for WCAG, and is required by the federal government, federally subsidized institutions, and agencies with federal contracts. VPAT is a readily available method to document WCAG compliance.

In addition, relevant City staff should be informed of these legal requirements and systems put in place to ensure that documents submitted by vendors and available on the City of Berkeley website meet WCAG standards. When the City is informed that documents posted to its website do not meet WCAG standards, remediation should be made within 30 days.

FISCAL IMPACTS OF RECOMMENDATION

The City of Berkeley is legally obligated to meet federally-mandated accessibility standards. This should be made explicit in boilerplate contract language that is readily available on legal websites to which the Office of the City Attorney has access. Some City staff time is needed to review compliance reports or test documents for compliance. The City of Berkeley incurs the financial risk of legal action if it continues to fail to comply with existing WCAG standards.

CURRENT SITUATION AND ITS EFFECTS

Within the City of Berkeley, compliance with ADA regulations in the built environment (ramps, tactile curb cuts, minimum door widths, etc.) is expected and widely enforced in new construction. However, for disabled users of screen readers—people who are blind, low vision, mobility impaired, or have reading or cognitive differences—obstacles in the newly constructed digital world are frequently encountered and access is routinely denied. Just as the City of Berkeley contractually requires vendor compliance with requirements of the ADA

in the built environment, the same must be true for City vendors providing digital content available on the City website, in City programs, and in City presentations. Yet it is not.

While the pages of the City of Berkeley website are largely WCAG compliant, documents that can be viewed and downloaded from the website are often not compliant, *even though they are equally legally required to meet WCAG standards*. These are documents that may provide essential information, explain City projects, request feedback from the public, and in numerous ways necessitate that all users have equal access to the information they contain.

The problem of digital inaccessibility is most acute when City vendors or City staff create maps and other image-rich documents. The majority of these files lack alternative text tags (alt text) that can be read by a screen reader. Without these descriptions—long descriptions when necessary—essential information for disabled Berkeley residents and visitors is simply unavailable. Meaningful alt text must be included on complex images, including PDFs, maps, diagrams, complex images and infographics.

Increasingly, Artificial Intelligence (AI) is being used to create meaningful, long descriptions of image-rich documents. Lowering costs, increasing the quality of alt text, and significantly improving the experience for people using screen readers. The City of Berkeley should be at the forefront of implementation.

Other WCAG requirements address underlying document structure, tab order, and color contrast. The City's website is significantly in compliance with these standards. A website that also requires WCAG compliant attachments will result in a City website with content that is fully accessible and legally compliant.

For example, the final conceptual plan for the Ohlone Greenway Project, a 12-page document was not WCAG compliant. The Waterfront Specific Plan, a photo-rich, 250-page document, now in its third edition and still under development, is not WCAG compliant. For several years, until August, 2024, the City of Berkeley Commissioners' Manual was not WCAG compliant. These are examples of documents containing vital information that must be made accessible to all users from their inception. When users encounter non-compliant, inaccessible documents, remediation must be taken seriously and made quickly. This has not been the case.

BACKGROUND

The City of Berkeley must comply with Title II of the ADA. This title requires local governments ensure that all services, programs and activities are accessible to people with disabilities. The Department of Justice has consistently taken the position that Title II applies to services, programs and activities provided via the web and mobile applications.

The expectation of a fully accessible website also exists within the Berkeley Municipal Code on Technology Standards (2.06.170), which states that the City will "meet or exceed the guidelines for accessibility specified by the Federal General Services Administration pursuant to section 508 of the Rehabilitation Act." Under Section 508, federal agencies must give disabled employees and disabled users access to information that is comparable to the access available to others. The VPAT document referenced above is required under section

508 and is readily available for vendors supplying digital content to complete and submit along with digital work product.

Specific technical standards have been newly updated and clearly defined. On April 24, 2024, the final rule of the U.S. Department of Justice regarding specific standards to ensure web and mobile app accessibility—including access to all online sites, programs and digital documents retrieved through local governments—were published in the Federal Register. This rule updates requirements of Title II of the ADA. The regulation specifies compliance with WCAG 2.1 Level AA. The City of Berkeley has until April 24, 2026 to fully comply with the higher technical specifications, but the legal requirement that City websites, apps, digital programs and documents be accessible to the previous standard currently exists.

ENVIRONMENTAL SUSTAINABILITY AND CLIMATE IMPACTS

None.

RATIONALE FOR RECOMMENDATION

The WCAG Contract Clause recommendation is a Strategic Plan Priority Project, advancing the City's goals in multiple areas:

- provide state-of-the-art, well-maintained infrastructure, amenities, and facilities — in this case the infrastructure, amenities, and facilities are digital;
- create a resilient, safe, connected, and prepared city — with information available for disabled residents and visitors;
- champion and demonstrate social and racial equity — including the City's disabled residents and visitors;
- be a customer-focused organization that provides excellent, timely, easily-accessible service and information to the community — including disabled residents and visitors.

Berkeley, a birthplace of the movement for independent living and disability rights, must take a multi-pronged approach to WCAG compliance. The City would not construct or renovate a City building without complying with accessible guidelines for the built environment; we must be equally vigilant regarding accessible, digital construction and use of the City's online environment.

Moving forward, inclusion of a contract clause requiring compliance with the current WCAG standard is one of several critical approaches that will result in an accessible and legally-compliant City website. The goal of this recommendation is an accessible website that best serves all of its users.

ALTERNATIVE ACTIONS CONSIDERED

None, if the City fails to address on-going issues of non-compliance, it leaves itself open to litigation that can force a more costly and time consuming solution.

CITY MANAGER

The City Manager [TYPE ONE] concurs with / takes no position on the content and recommendations of the Commission's Report. [OR] Refer to the budget process.

CONTACT PERSON **Mina or Rena**

2024 Log of Access-related Complaints Received by CoB (including unresolved complaints received in 2023)

Subject matter key:

1 = built environment (facilities and their adjacent paths of travel)

2 = built environment (pedestrian rights of way)

3 = digital content

4 = effective communications/signage

5 = programs, services, and activities

Date Complaint Lodged	Lack of Access Pertaining To	Date the City deemed a solution was implemented	Nature of solution	Solution's level of compliance with law	Complainant's level of satisfaction with solution
5/12/23	5 – letter to City Attorney and City Clerk, that City must change accommodations for disabled Commissioners that require publicly posting addresses and opening homes to public; based on the legal opinion of the SF City Attorney that the Brown Act must defer to the ADA, Title II	7/7/23 (or sooner)	N/A as City did not see a need for any solution other than providing reasonable accommodations as needed. Update: City settled this issue with plaintiffs.	Litigation settled.	Satisfied

6/8/23	3 – Concern that much more content (in addition to the Commissioners’ Manual, which was non-compliant but which has been remediated) on City website could be out of compliance with WCAG.	6/14/23	On 6/14, the City’s Digital Communications Coordinator wrote that all City-generated web content meets WCAG standards. Re content on the City’s website generated by third parties (e.g., Granicus), the City will insist that this third parties ensure that their content meets WCAG, and specific City staff are responsible for ensuring that these third parties cure any identified instances of non-compliance.	Assuming solution is implemented consistently on an ongoing basis, it is compliant.	Unknown (but likely not very satisfied).
6/16/23	5 – grievance that following Brown Act would defeat the purpose of one’s accommodation to teleconference into Commission meetings.	7/3/23	For the City to waive Brown Act requirements, an accommodation dependent upon the submission of medical documentation was offered to complainant.	Litigation pending Update: City settled matter with plaintiff..	Presumably satisfied.
6/23/23	5 – letter from attorney saying that the City has imposed unsafe conditions on accommodations for disabled Commissioners and must allow Brown	7/7/23	City Attorney’s office responded to complainant with letter stating that the City is following the law as the law is understood by the City.	Litigation pending. Update: City settled matter with plaintiff.	Satisfied.

	Act obligations to yield to ADA obligations when the two statutes appear to conflict.				
8/28/23	1 – constituent complained that The Stegmann Trail at Cesar Chavez Park is too bumpy and out of compliance.	9/5/23	PRW staff informed complainant of existing plans to render the trail ADA compliant tentatively scheduled to commence in Sep2024. Update: remediation has not begun as of Nov2024.	Not yet applicable, but solution, once implemented, will be compliant.	Satisfied (with tentative timeline, that is...the actual remediation has yet to happen); however, as the timeline has not been adhered to, likely unsatisfied.
12/1/23	1 - Complaint that STAIR Center was not ADA-compliant.	Not yet.	I explained the situation in much detail to complainant, acknowledging that the site was not compliant in 95 different ways. I explained that the issues would not be remediated until after the site's trailer-based structures were replaced with pallet-based structures, which was scheduled to happen in late FY2023-24. This complainant was part of a coalition of advocates concerned about this particular site,	No compliant solution yet implemented.	Unsatisfied.

			<p>and on 12/20 I spent two hours at CIL discussing the issues with the coalition.</p> <p>Update: the “late FY2023-24” ETA re replacing trailers with pallet-based structures has been abandoned, and the new ETA is: October - Jan 2025.</p>		
1/28/24	2 – complaint about non-compliant sidewalk near NE corner of MLK and Derby.	Not yet	Confirmed that this violation was already documented in database (it was)...asked Transpo/Engineering staff if this issue could be prioritized.	No compliant solution yet implemented.	Unsatisfied.
5/3/24	4 and 5 – document posted to City website not screen readable and WCAG-compliant.	Not yet.	Staff expressed apology and expectation that the City will have WCAG-remediation capacity in FY25...offered to read entire document to constituent at a time convenient to him.	Not compliant.	Unsatisfied.
6/20/2024	3 – complaint that the City’s website does not comply with WCAG 2.0.	Not yet (assuming that the website does not	The City will hire a Digital Communications Coordinator asap who will ensure that the website is WCAG-compliant asap.	Once implemented, the solution will be compliant.	Unsatisfied.

		comply with WCAG 2.0)			
6/30/2024	2 – overgrown hedge on 1600 block of Acton Street is obstructing sidewalk.	Not yet.	PW staff referred the matter to Code Enforcement staff, who will inform property owner that hedges must be trimmed back.	Once the hedges have been trimmed to create at least 4' of unobstructed sidewalk, the site in question will be compliant.	Unknown.
8/2/2024	2 – Lack of curb ramps at Claremont Ave/Avalon Ave.	Not yet.	Curb ramps to be installed at Claremont/Avalon in Nov2024.	Not yet.	Unsatisfied.
8/22/24	2 – Some APS violate PROWAG R308.3.1 by using voice indicators rather than percussive tones.	Not yet.	PW staff will survey all intersections with APS to determine which are not complying with R308.3.1 (and not also exempted from that rule by R308.3.2) and will change the signal's programming as needed.	Not yet. (The current situation is not a violation of law, but is a violation of PROWAG.)	Unsatisfied.
8/22/24	2 – construction site on Shattuck between Francisco and Delaware violates PROWAG.	Not yet.	ADA staff has informed Transpo staff of what is needed to remediate this situation; Transpo staff is working with the contractor in question to implement an ADA-friendly design of an	Not yet...solution expected to be implemented by mid-Sep2024. Update: new ETA is mid-Nov2024.	Unsatisfied.

			alternate pedestrian pathway at the site.		
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The above list does not reflect accommodation requests that were promptly approved and met to the requester's satisfaction.